

IMMIGRATION & REFUGEE INFORMATION SYSTEM









IRIS Pre-Case Processing Users' Guide

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Pre-Case Processing

Advanced Search

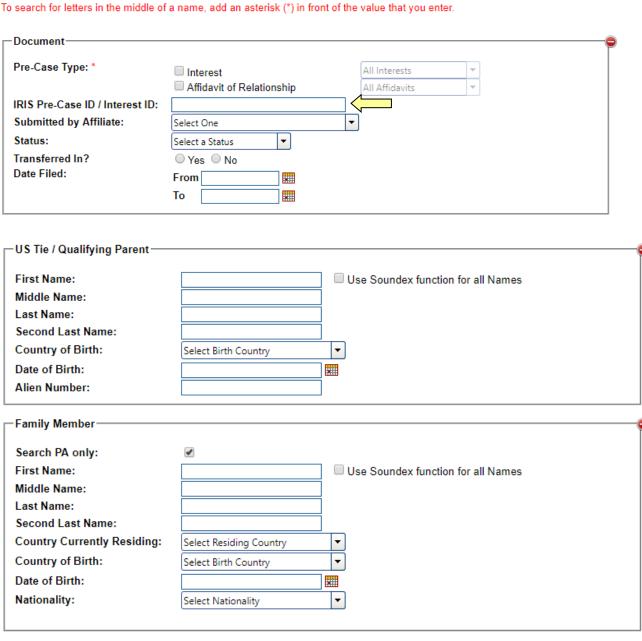
To locate any type of pre-case, click on **Advanced Search** under Pre-Case Processing. Please note that there is also an Advanced Search option under Case Management, so be careful to choose the correct one.



The screen shown below will open. Entering the Pre-Case ID, if you know it, is the most efficient way to find the pre-case you are looking for. Otherwise, you may enter whatever criteria you have, refining your search by filling in more fields. The only required field is Pre-Case Type. Click Search when you are finished entering the information.



Pre-Case Document Advanced Search



Fields marked by an asterisk (*) are required.

Search Cancel

Different types of pre-cases are accessed using different Document Types. Below is a list of Document Types. Note that not all IRIS instances contain an Interest Document type for old Lautenberg AORs.

- Interest RIFs, I-730s, old P3 AORs, old CAM AORs, and old Lautenberg AORs.
- Affidavit of Relationship Lautenberg AORs, P3 AORs and CAM AORs.

Your Search Results will appear.

Many results screens in IRIS, including this one, have features that allow you to change the way the screen appears. Click on any of the column header links to sort by that column in ascending order. Click the same column header link again to sort in descending order.

Navigate multiple results pages using the First Page, Previous Page, Next Page and Last Page links found at both the top and bottom of the screen. Use the dropdown at the top of the page to select how many results can be seen on the screen at one time – the default is 20.

Click on the **Pre-Case ID** link to open a pre-case.



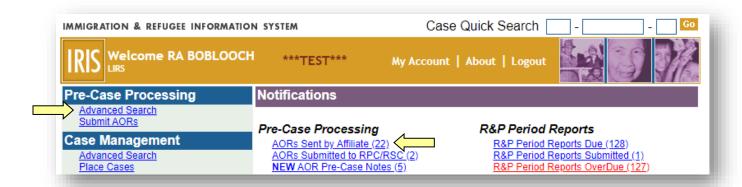
Lautenberg AORs

AORs are assigned different statuses during their processing:

- **Open** status given an AOR when an affiliate user first begins entering AOR data. The national office (aka RA) cannot see any AORs that are in a status of Open.
- Pending status when affiliate has submitted the AOR to the RA, pending review.
- Accepted by RA RA has reviewed the AOR and approved it for submission to the RSC Eurasia.
- **Corrections Needed** status when RA reviews a report and determines that it requires additional information or changes.
- Submitted to RSC AOR has been submitted by the RA to RSC Eurasia.
- Linked an R&P case has been allocated to the RA that matches (is linked to) the AOR.
- Closed the AOR can be closed by the RA either before or after submission of the AOR.
- Amended After an AOR has been submitted to the RSC, an affiliate can initiate an amended AOR. While in the amend process, the regular statuses will be suffixed with "- Amended." For example, "Corrections Needed – Amended."
- Rejected After an AOR has been submitted to the RSC, if they return the AOR for correction, the RA can initiate a rejected AOR. While in the rejection process, the regular statues will be suffixed with "- Rejected." For example, "Corrections Needed – Rejected."

To begin working with Lautenberg AORs, you may:

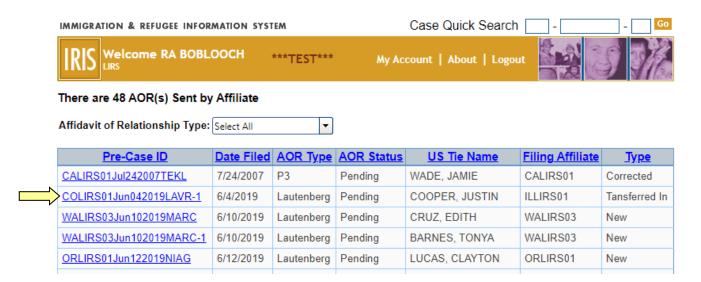
- 1. Use one of the Pre-Case Processing notifications to view AORs and to access them.
- 2. Use the Advanced Search link under the navigation bar Pre-Case Processing section.



The most frequent RA function will be handling AORs that have been submitted by your affiliate offices. Clicking on the **AORs Sent by Affiliate** link will bring up all AORs that

fall into this category. They will initially be listed alphabetically by **Date Filed**, but you can re-sort them by clicking on the desired header name.

Find the AOR you wish to view and click on the **Pre-Case ID** link.

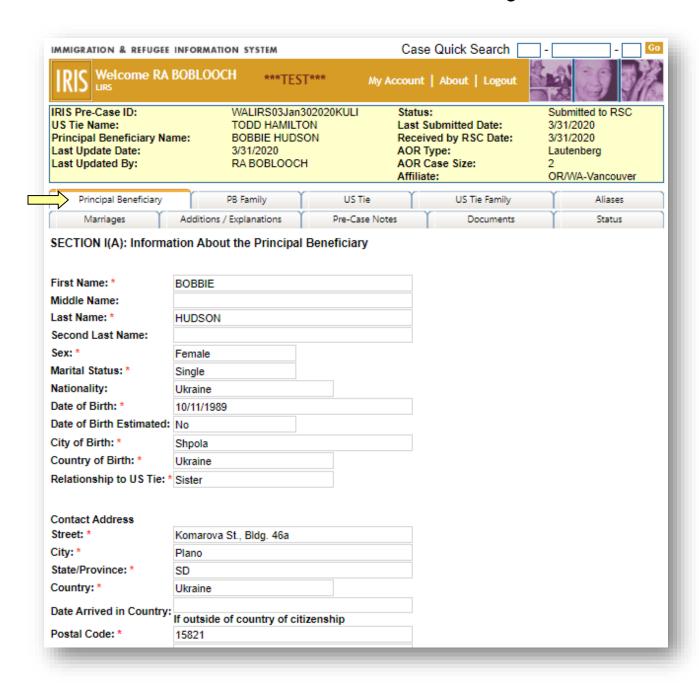


AOR Header and Principal Beneficiary Tab

Once you have clicked on a Pre-Case ID link, you will see the screen pictured below. The Lautenberg AOR header, at the top in yellow, contains general information about this AOR, and stays with you as you navigate the subsections within the AOR. You may view status changes here along with the date of the last update.

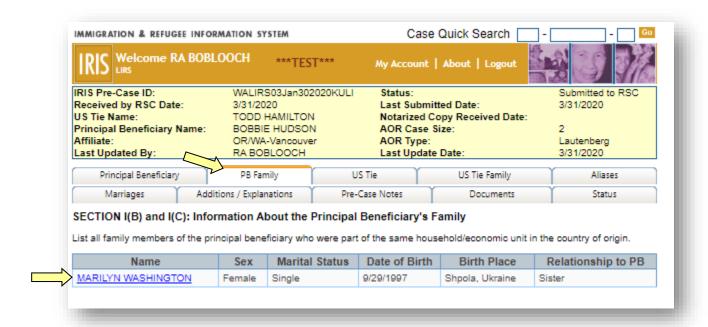
Below the header are the AOR tabs from which you may access subsections within the Lautenberg AOR. The top of the tab for the subsection you are in will be highlighted in gold.

The Lautenberg AOR will open on the **Principal Beneficiary** page, which corresponds to Section I (A) of the AOR form.

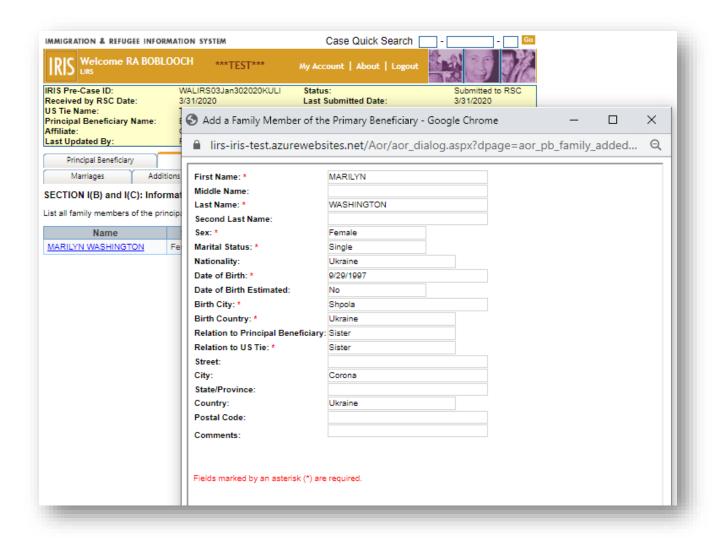


PB Family

Clicking on the subsequent tabs will open up the corresponding subsection. The **PB Family** screen corresponds to Sections I (B) and I (C) of the AOR form. From this screen, you may view information for the various members of the Principal Beneficiary's family by clicking on the name.



Clicking on a member's name will open up the following screen with details about that member.



IRIS AOR Tabs and how they correspond to the AOR form

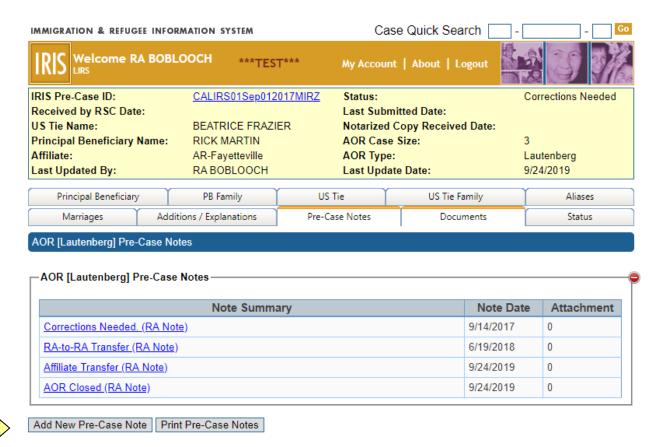
IRIS TAB	AOR SECTION
Principal Beneficiary	Section I
PB Family	Section I
US Tie	Section II
US Tie Family	Sections III, IV, and V
Aliases	Other Names Used supplemental sheet
Marriages	Information entered here shows up in the
_	relevant section
Additions/ Explanations	Section VI

Pre-Case Notes

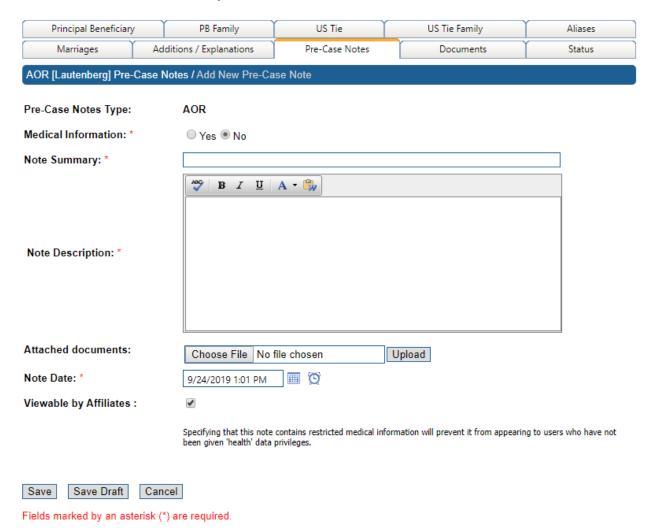
Pre-Case Notes can be created and read by both the RA and the affiliate with these exceptions:

- If flagged as containing medical information, a user must have permissions which allow viewing of medical data in order to be able to see the note.
- The RA screen has a "Viewable by Affiliates" checkbox that is defaulted to checked. If an RA unchecks that box, the affiliate will not be able to see the note.
- The RAs can restrict creation of Pre-Case Notes to RAs only via the Admin Configuration feature. Both RAs and affiliates would still be able to view all notes, depending upon their credentials.

Pre-Case Notes are automatically generated by IRIS during various processes. For example: When you request corrections to an AOR. They may also be added from the below screen by clicking **Add New Pre-Case Note**. In addition, you have the option of printing notes by clicking the **Print Pre-Case Notes** button.

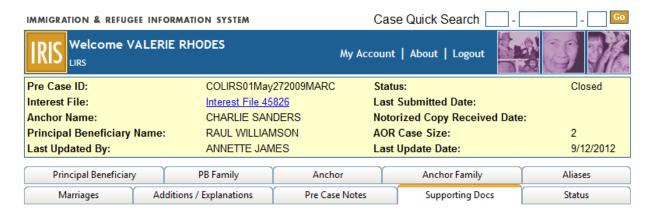


When an RA clicks the **Add New Pre-Case Note** button, the following screen will appear. Fill in the required information and click **Save**. The affiliate screen looks the same minus the "Viewable by Affiliates" checkbox.

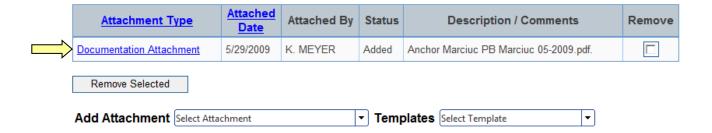


Supporting Documents

This is where the affiliate will have attached documentation that is required to support the Lautenberg AOR. To view a document, click on its link under Attachment Type. You may also attach documentation here as well. Further, IRIS will automatically save a point-in-time PDF copy of the Lautenberg AOR form each time you acknowledge you accept the AOR from the Status screen.



AOR Forms

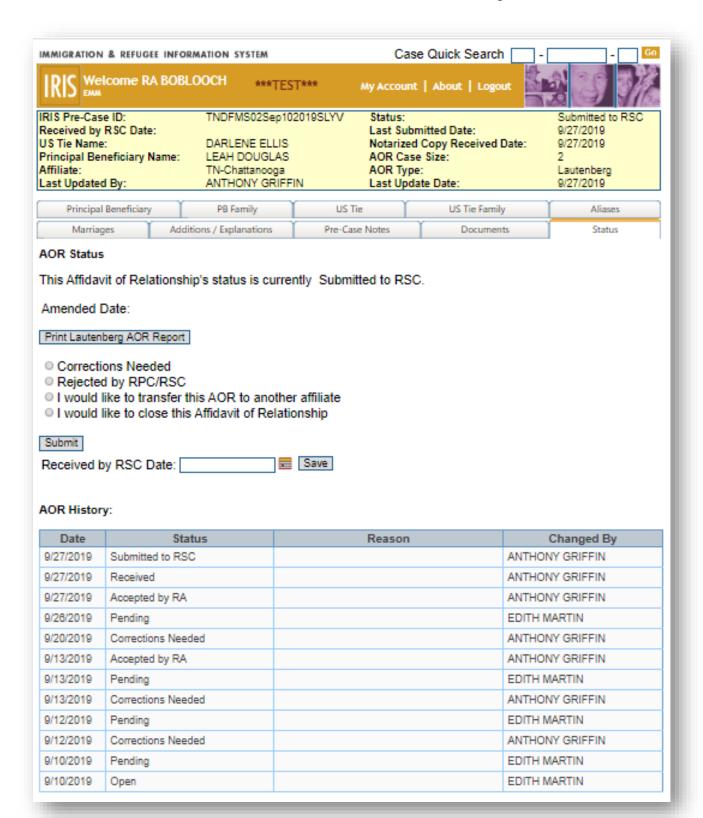


A PDF file will open, allowing you to print or save the document. Please note that supporting documents can only be printed from this screen - when you print the AOR from the Status Tab (see next section), they will not be included.

Status

From this screen you may:

- View the current status of this AOR.
- Print the AOR.
- Take an action to move the AOR toward completion. Examples include: accepting the AOR, returning it to the affiliate for corrections, returning it to the affiliate due to an RPC rejection, marking it as having been submitted to RPC, etc.
- Transfer the AOR to another affiliate.
- Close the AOR.
- View the date the notarized copy of the AOR was received by you. Note: This is obsolete functionality, but some old records contain this information.
- Indicate the date the AOR was received by RSC Eurasia.
- View the history of this AOR's status and who made the changes.



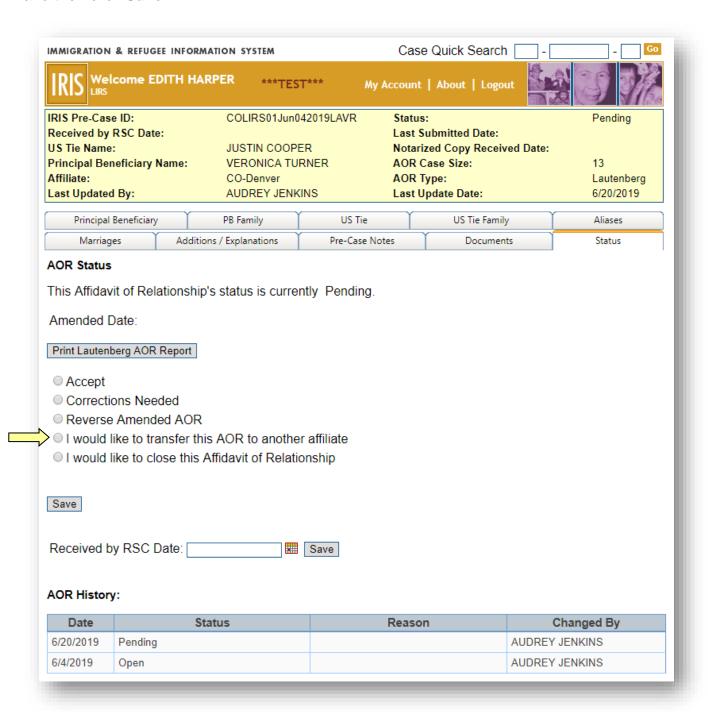
Printing the Lautenberg AOR

Click the Print Lautenberg AOR Report button on the Status screen. The Lautenberg AOR form will open as a PDF file, which will allow you to print or save it.

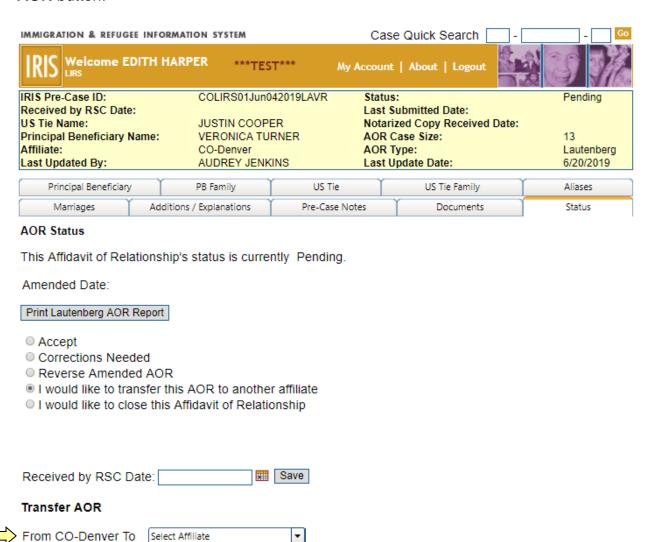
Pre-Case ID: TNDFMS	02Sep10201	19SLYV						
Date Filed: 10/Sep/201	9							
Check one of the follow		New AOR:	X	Ame	ended AOR:		Corrected	d AOR:
WARNING: In completing does not guarantee refuging fact or submit on Additionally, USCIS has consequences for you are	gee process r reference a indicated th	sing or admissio a false docume at such miscon	n to the nt with t duct ma	U.S. If you this AOR, yo ay result in c	knowingly and v ur request for fa	willfully reu	nisrepresent or co inification may be	onceal a denied.
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am filing this Affidavit o	r Relationsn	np for the follow	-	2 persons	s located in: U		y of residence)	
Date of arrival in that o	ountry (if o	utside of cour					, or readering	
NAME	Last, First		SEX	MARITAL STATUS	DATE OF BIRTH	CITY/C	OUNTRY OF BIRTH	RELATIONSHIP TO YOU (U.S. TIE)
1 DOUGLAS, LEAH			F	М	23/Aug/1957	V	atutino/Ukraine	Mother
2 LUCAS, CLARENCE			М	М	25/Nov/1952	V	atutino/Ukraine	Father
Street Address: 78 Jefferso	on Road	ATIVE: Province: N/A		Cou	ıntry: Ukraine	Ph	one: 10899 Postal Cod	de: 73028
Street Address: 78 Jefferso City: Naperville SECTION II: U.S. TIE	State	Province: N/A			,			
Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: <u>ELLIS</u> , DARLE	State/ EINFORMA	Province: N/A			untry: Ukraine ate of Birth: 23/No			de: 73028 Sex: F
Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: <u>ELLIS</u> , DARLE	State/ EINFORMA	Province: N/A		Your Da	,	v/1986	Postal Cod	
Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: ELLIS, DARLE Current U.S. Address: 35 E	State/ EINFORMA	Province: N/A TION	44110	Your Da	ate of Birth: 23/No	v/1986	Postal Cod	
Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: ELLIS, DARLE Current U.S. Address: 35 E City: Overland Park	State/ State/ EINFORMA ENE	Province: N/A TION	44110 (C): N	Your Do	ate of Birth: 23/No	v/1986 : Vatutino	Postal Cod	
Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: ELLIS, DARLE Current U.S. Address: 35 E City: Overland Park	State/ EINFORMA ENE Eighth Pathwa State: N (W): N/A	Province: N/A TION ay C Zip: 4		Your Di City and	ate of Birth: 23/No	v/1986 Vatutino	Postal Cod	
Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: ELLIS, DARLE Current U.S. Address: 35 E City: Overland Park	State: N State: N (W): N/A states (C	Province: N/A TION ay C Zip: 4		Your Di City and	ate of Birth: 23/No d Country of Birth: E-mail Addr	v/1986 Vatutino	Postal Cod	
Street Address: 78 Jefferso City: Naperville SECTION II: U.S. TIE Your Name: ELLIS, DARLE Current U.S. Address: 35 E City: Overland Park Phone (H): 5628 Your Current U.S. Immigra	State/ State/ E INFORMA ENE Eighth Pathwa State: N (W): N/A stion Status (C	Province: N/A TION ay C Zip: 4		Your Do	ate of Birth: 23/No d Country of Birth: E-mail Addr ate of Arrival in the	v/1986 : Vatutino ress: N/A e U.S.: 0	Postal Cod	Sex: F
Permanent Resident: A#	State/ EINFORMA ENE Eighth Pathwa State: N (W): N/A stion Status (C	Province: N/A TION ay C Zip: 4		Your Do City and (A Your Do If you a	ate of Birth: 23/No d Country of Birth: E-mail Addr ate of Arrival in the	v/1986 : Vatutino ress: N/A e U.S.: 0	Postal Cod , Ukraine (3/Sep/2019	Sex: F
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Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: ELLIS, DARLE Current U.S. Address: 35 E City: Overland Park Phone (H): 5628 Your Current U.S. Immigra U.S. Citizen: Certificate: Permanent Resident: A# Asylee: A# Refugee: A#770567645 JOther (Please Explain and	State: N (W): N/A status (C) status (C)	Province: N/A TION ay C Zip: 4 Check One)	(C): N	Your Do City and Your Do If you a A. Your B. Your C. Ager	E-mail Addr ate of Arrival in the rrived as a refuge Country of Processor Overseas Case I	vv/1986 Vatutino ress: N/A e U.S.: 0 ee please essing: Lu Number: d your ca	Postal Cod , Ukraine 3/Sep/2019 complete the follow exembourg YO-676841 se overseas: Euras	Sex: F
Street Address: 78 Jefferso City: Naperville SECTION III: U.S. TIE Your Name: ELLIS, DARLE Current U.S. Address: 35 E City: Overland Park Phone (H): 5628 Your Current U.S. Immigra U.S. Citizen: Certificate: Permanent Resident: A# Asylee: A# X Refugee: A#770567645 JOther (Please Explain and SECTION IIII: If filling	State: N (W): N/A attion Status (C	Province: N/A TION ay C Zip: - Check One)	(C): N	Your Do City and Your Do If you a A. Your B. Your C. Ager	E-mail Addr ate of Arrival in the rrived as a refuge Country of Proce	v/1986 : Vatutino ress: N/A e U.S.: 0 ee please essing: Lu Number: d your ca	Postal Cod , Ukraine (3/Sep/2019 complete the follow exembourg YO-676841 se overseas: Euras	Sex: F

Transferring the AOR to another Affiliate

To transfer, click the **I would like to transfer this AOR to another affiliate** radio button and then click **Save**.



Transfer AOR fields will appear under the RSC Date. Choose the receiving affiliate from the "Select Affiliate" drop down list, add a reason for transfer, select a transfer date, click on the "I would like to transfer this AOR..." checkbox and then click the **Transfer AOR** button.



Transfer AOR AOR History:

Reason for Transfer: *
Date of Transfer: *

Date of Transfer: * 7/24/2019 ###

Date	Status	Reason	Changed By
6/20/2019	Pending		AUDREY JENKINS
6/4/2019	Open		AUDREY JENKINS

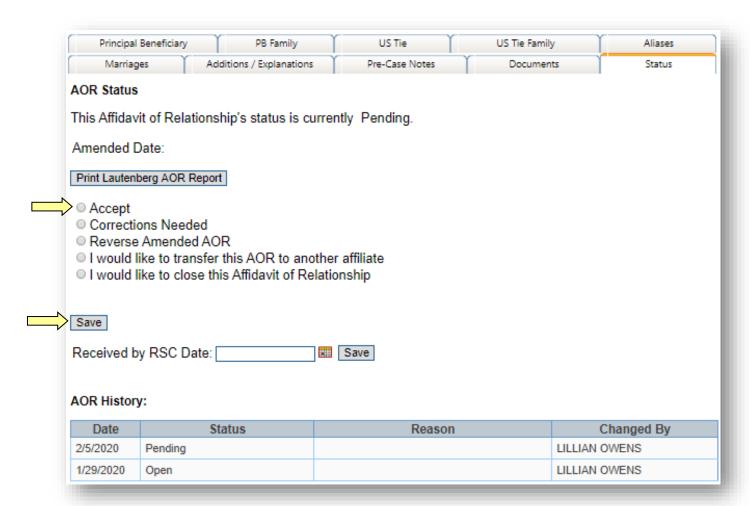
IRIS will update the Lautenberg AOR's affiliate, and the receiving affiliate will now be able to access the AOR in IRIS. You will see the new affiliate's name in the header and on the Status screen.

IRIS will also create a Pre-Case Note about the transfer, as well as add a row to the AOR History grid on the Status screen.

Please note that you will still need to obtain a transfer form from the affiliate and forward it to RSC Eurasia.

Approving an AOR and Submitting it to RSC Eurasia

Approving the Lautenberg AOR and submitting it to RSC Eurasia requires several steps. You will still need to submit a PDF copy of it to RSC Eurasia via rsharenet, but working in IRIS will streamline the process. Beginning on the Status screen, check **Accept** and then click **Save**:



Note that the Status designation on the Lautenberg AOR header has changed to **Accepted by RA** and that a new row has been added to the AOR History showing the AOR was accepted, as well as the date the transaction occurred and the name of the person who accepted it.

AOR History:					
Date	Status	Reason	Changed By		
/31/2020	Accepted by RA		RA BOBLOOCH		
/5/2020	Pending		LILLIAN OWENS		
/29/2020	Open		LILLIAN OWENS		

The affiliate office will be notified via the **AORs Accepted by RA** dashboard notification.

Marking the AOR as Submitted

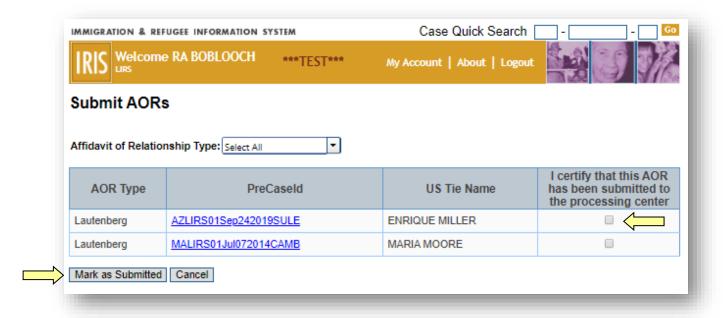
When you have submitted the Lautenberg AOR to RSC Eurasia by uploading the package as a PDF to rsharenet, you can mark the Lautenberg AOR as submitted. You may choose to do this from the dashboard or from the individual Lautenberg AOR.

From the Dashboard

Click on Submit AORs:

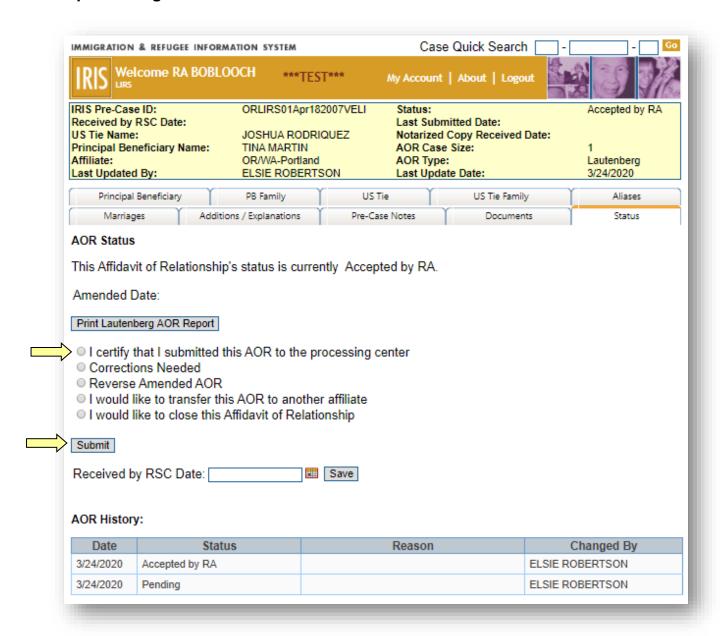


You will see a list of all Lautenberg AORs ready for submission to RSC Eurasia. Check the box I certify that this AOR has been submitted to the processing center and then click Mark as Submitted.

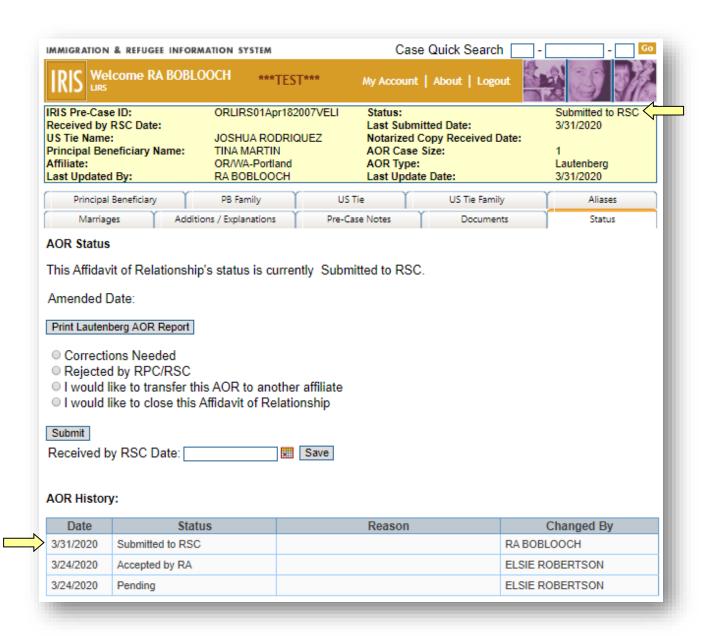


From the AOR

Use the **Pre-Case Processing Advanced Search** function to locate the Lautenberg AOR. Open it and click the Status tab. Check **I certify that I submitted this AOR to the processing center** and then click **Submit**.

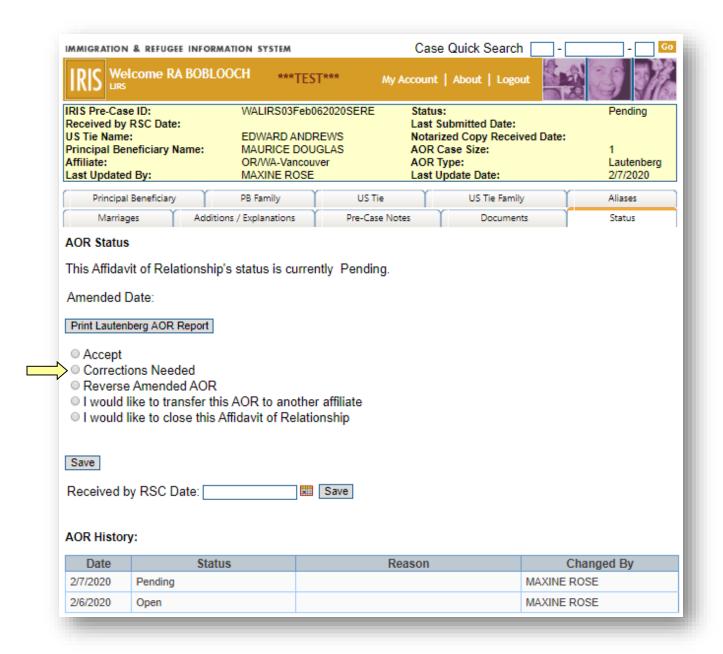


When this step is complete, the status on the AOR header will be **Submitted to RSC** and a row will have been added to the AOR History.

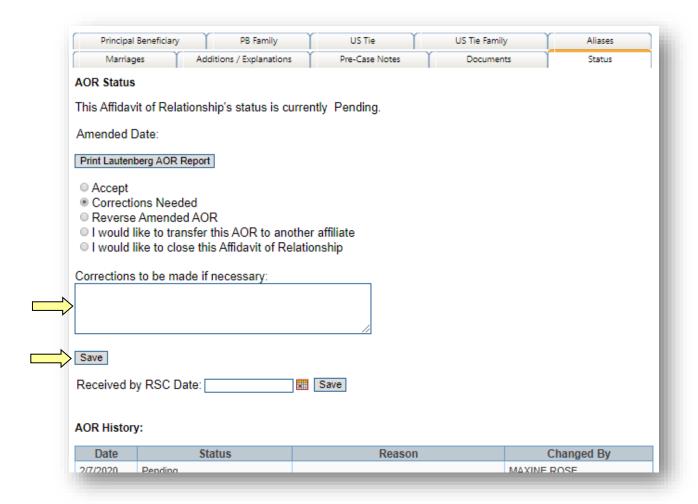


Corrections

If after reviewing a Lautenberg AOR, you find that it needs corrections, open the AOR and go to the **Status** tab. Check **Corrections Needed.**

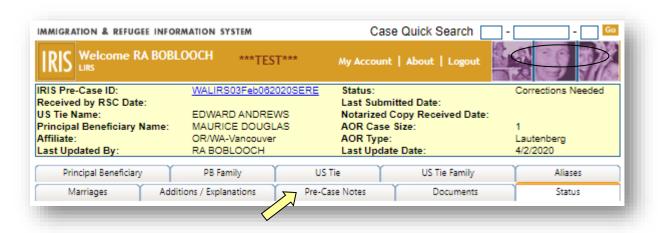


A Corrections box will appear, in which you may enter an explanation of the needed changes. When finished, click **Save**.

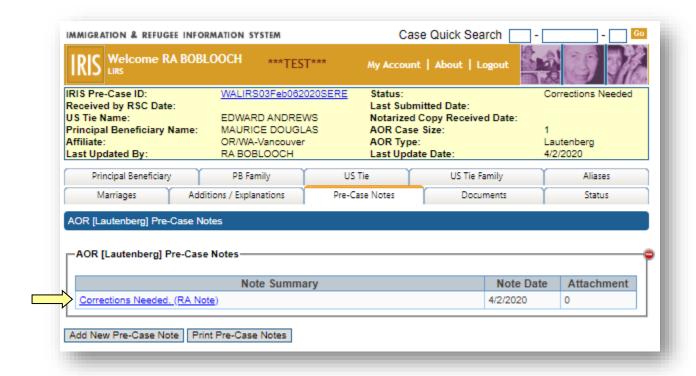


The Status designation on the AOR header will change to **Corrections Needed**.

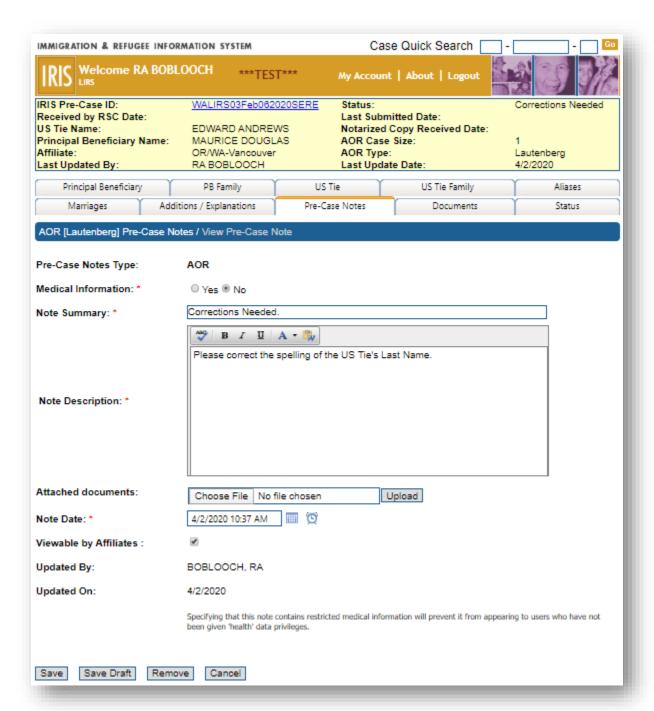
Using the information you entered, IRIS will generate a Pre-Case note, viewable by both the RA and the affiliate. To review the Pre-Case notes, click the **Pre-Case Notes** tab.



You may now view your note by clicking on its link under **Note Summary**.

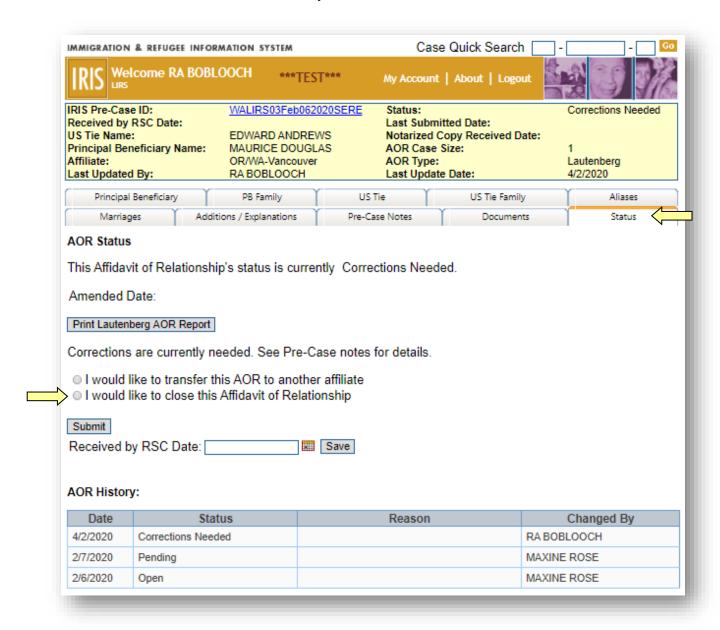


Once open, you can also modify the Pre-Case Note if needed and Save it.

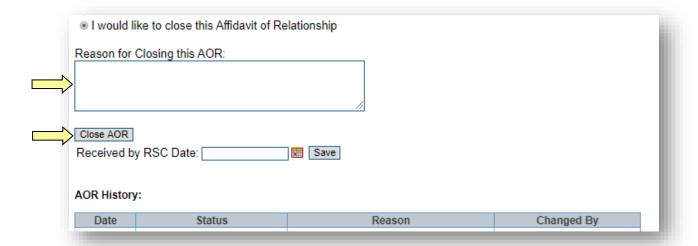


Closing an AOR

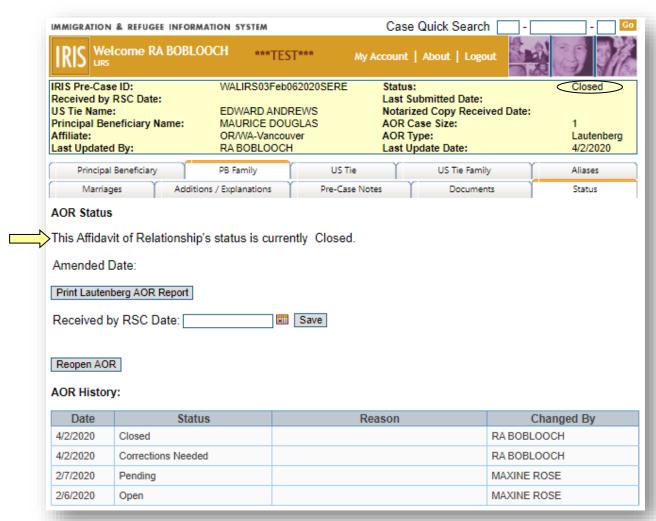
To close a Lautenberg AOR, go to the **Status** tab within that AOR. Check **I would like** to close this Affidavit of Relationship.



A box will appear in which you may enter the reason for closing the AOR. When finished, click **Close AOR**.



The Status designations within the **Status** tab and on the AOR header will now read **Closed.**



P3 and CAM AORs

Stages & Activities

Stages

The Stages module in IRIS is used to capture information related to the AOR after it has been submitted to RPC. It is only available in CAM AORs and P3 AORs that were entered after 9/17/2016.

The below grid describes each stage.

Stage	Description	What actions will likely be performed in each stage
Pre-Case ID	RPC has sent the AOR to RSC and they have created a case. RSC posts a list of all new Pre-Case ID's on their website each week. For P-3 AORs, the RSC includes the Case Number as part of the Pre-Case ID. Here is an example of a P-3 Pre-Case ID: 212624301-22May2015.JO-940809.	Record the Pre- Case ID.
Case Number	Case Number is created. This is the number that will be included in the biodata once the case is sent to the RA.	Record the Case Number.
AOR Screening	RSC schedules AOR prescreening and sends "circuit ride" information to RA with a request to confirm that the PA is available for the interview and update PA's contact information if necessary.	Circuit ride information and Request to confirm sent to affiliate. Affiliate confirmation sent to RSC.
Discrepancy Letter	If there is a discrepancy between what is on the AOR and something that is learned at the AOR pre-screening, RSC will issue a discrepancy letter. These are posted on RPC's website each week. The affiliate must submit an amended AOR to resolve the discrepancy.	Letter posted in IRIS for affiliate to send on to UST.

DNA Request Letter	RSC requests that the UST initiate DNA testing for all eligible relationships. DNA Request letters are posted on RPC's website each week.	Letter posted in IRIS for affiliate to send on to UST.
DNA Sample Collection	RSC schedules DNA collection appointment and sends "circuit ride" information to RA with a request to confirm that the PA is available for the DNA collection, and updates PA's contact information if necessary.	Circuit ride information and Request to confirm sent to affiliate. Affiliate confirmation sent to RSC.
RAVU Letter	Refugee Access Verification Unit (RAVU) reviews the case by comparing information in the UST's A file. RAVU may approve, deny, or screen some members off of the case. RAVU decision letters are posted on RPC's website each week.	Letter posted in IRIS for affiliate to send on to UST.
Pre-screening Interview	RSC schedules USCIS pre-screening interview date. The RA is typically not notified. However, the Nairobi RSC sends the RA a detailed spreadsheet that does contain this information. None of the other RSCs send the USCIS Status to the RA, so it isn't available for all AORs, but the RAs would still like to be able to collect information on this stage since Nairobi handles the bulk of the AORs.	RA records notes.
USCIS Interview	The USCIS Interview date is scheduled. The RA is typically not notified. However, the Nairobi RSC sends the RA a detailed spreadsheet that does contain this information. None of the other RSCs send the USCIS Status to the RA, so it isn't available for all AORs, but the RAs would still like to be able to collect information on this stage since Nairobi handles the bulk of the AORs.	RA records notes.
USCIS Status	The RA is not provided with a copy of the letter. USCIS sends the letter directly to the PA. However, the Nairobi RSC sends the RA a detailed spreadsheet that does contain this information. None of the other RSCs send the USCIS Status to the RA, so it isn't available for all AORs, but the RAs would still like to be able to collect information on this stage since Nairobi handles the bulk of the AORs.	RA records notes.

Each stage will stay collapsed until some data has been added to it. To begin adding data to a stage, click the plus sign to the right of it. Except for certain due dates, dates must be manually entered.

IMMIGRATION & REFUGEE IN	FORMATION SYSTEM	C	ase Quick Search	- Go
II(I) LIRS			unt About Logout	
Pre-Case ID: Case Number(s):	212497351-05Oct2017	Last Subr	nitted Date: 5/24	mitted to RPC - Rejected //2018
QFM Name: QFM Nationality:	EARL SILVA Eritrea	AOR Type AOR Case		
QFM Current Country:	Ethiopia	Affiliate:		Sioux Falls
USBFM Name:	ROBERTA SPENCER			
U.SBased Family Member	Qualifying Family Member		Additions / Explanations	Signatures
Pre-Case Notes	Documents	Stages	Status	
STAGES				
RPC Pre-Case ID				
RPC created case and assigned	to RSC			
Create Date:	Complete Da	te:		
RPC Pre-Case ID: 212497351-05Oct2017				
Cancel Save				
Case Number				
Case Humber				
AOR Screening				
-Aon screening				ľ
—Disassananau Lattas				
Discrepancy Letter				ľ
DNA Decreed Letter				
DNA Request Letter—				•
DNA Constantion				
DNA Sample Collection				*
RAVU Letter				*
*** The remaining stages are you will receive a notification	e primarily for RA use only. S in the "AOR Activities" notif	Should the RA need to lication on the dashbo	o make you aware of some pard ***	thing or request your input,
Pre-Screening Interview				<u> </u>
USCIS Interview——				
USCIS Status				
Go Back To Top				

*** Be sure to change only one stage at a time and save it before moving on to the next. Otherwise data you added to the other stages will be lost. ***

The **RPC Pre-Case ID** stage will be open because IRIS automatically populates the RPC Pre-Case ID with the IRIS Pre-Case ID in the header when the AOR is created.

Notes:

- The RA will have the ability to modify the RPC Pre-Case ID, but not the IRIS Pre-Case ID in the header.
- When searching for an ID in the Pre-Case Processing Advanced Search, IRIS will be looking for the IRIS Pre-Case ID, not the RPC Pre-Case ID.

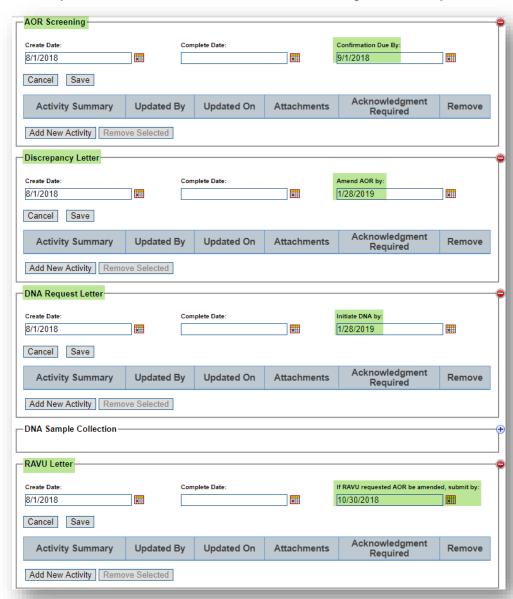
In the **Case Number** stage, upon adding a Case Number to the first member listed, click the "Apply Same Case # to all members" checkbox to reduce data entry. If one or more members have a different Case Number, modify their Case Numbers and click Save.

The PA's Case Number will be added to the header. If there is more than one unique Case Number, the word "More" will be next to the Case Number in the header. Click the link to navigate to the Case Number stage to view all Case Numbers associated with the AOR.

IMMIGRATION & REFUGEE INF	ORMATION SY	STEM		Case Quick So	earch	- Go
IRIS Welcome DARLE	NE BOBLOG	OCH ***TES	T*** Му Ас	count About	Logout	
Pre-Case ID:		1-05Oct2017	Status:			tted to RPC - Rejected
Case Number(s):	AA-111111			bmitted Date:	5/24/2	018
QFM Name: QFM Nationality:	EARL SIL\ Eritrea	/A	AOR Ty	pe: ise Size:	P3 7	
QFM Current Country:	Ethiopia		AGR Ca			oux Falls
USBFM Name:		SPENCER		•		
U.SBased Family Member	Qualifying Fa	amily Members	Relatives	Additions / Exp	lanations	Signatures
Pre-Case Notes	Documen	ts	Stages	Status		
STAGES						
RPC Pre-Case ID						-
RPC created case and assigned to	RSC					
Create Date:		Complete Date:				
RPC Pre-Case ID:				, 		
212497351-05Oct2017						
Cancel Save						
Case Number						-
Create Date:		Complete Date:				
9/19/2018		9/19/2018				
Members:						
EARL SILVA		AA - 11111	1 -	Apply Same Case	# to all members	
DEBRA BURKE		AA - 11111	1 -			_
DIANNE SPENCER		AA - 11111	1 -			
ANDRE MYERS		AA - 11111				
JARED FLETCHER		AA - 11111				
FREDDIE ELLIOTT		AA - 11111				
MISTY WHEELER		AA - 11111				
Cancel Save						

The following stages contain due dates that are used in the AOR Stages dashboard notification:

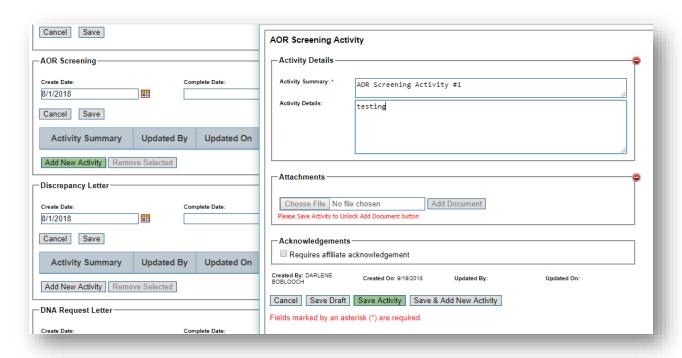
- AOR Screening "Confirmation Due By" must be manually entered.
- Discrepancy Letter "Amend AOR by" will automatically be added by IRIS
 when the Create Date is entered. It will be set to 180 days from the Create Date,
 but can be changed manually if needed.
- DNA Request Letter "Initiate DNA by" will automatically be added by IRIS
 when the Create Date is entered. It will be set to 180 days from the Create Date,
 but can be changed manually if needed.
- RAVU Letter "If RAVU requested AOR be amended, submit by" will
 automatically be added by IRIS when the Create Date is entered. It will be set to
 90 days from the Create Date, but can be changed manually if needed.



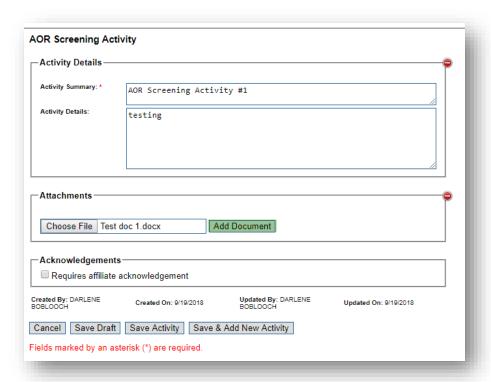
Activities

Within all but the first two stages, activities can be added by the RA and the affiliate as a way of communicating back and forth regarding each stage. An unlimited number of attachments can be added to each activity. Adding an attachment is similar to the attach functionality in Pre-Case Notes. Must click **Save Activity** to open the attachment functionality, and then must click save again to actually save the activity, just like in a Pre-Case Note.

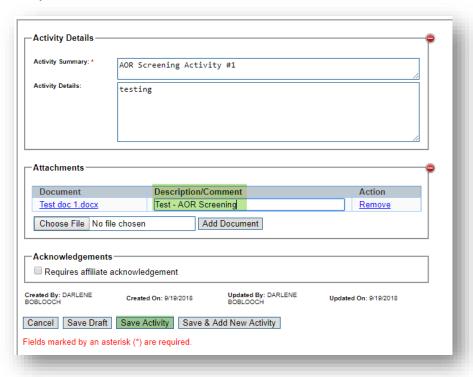
In the example below, note that the Attachment functionality is grayed out.



Once the **Save Activity** button is clicked, the Attachment fields become active. Click **Choose File** to select the attachment and then click **Add Document**.

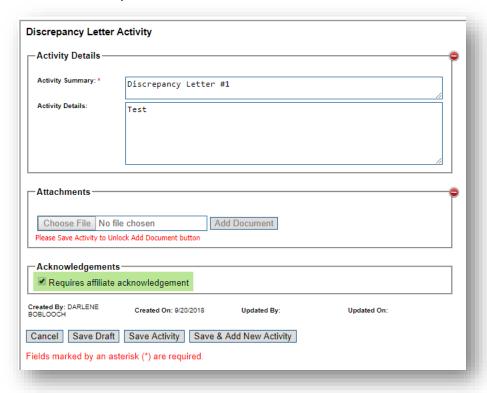


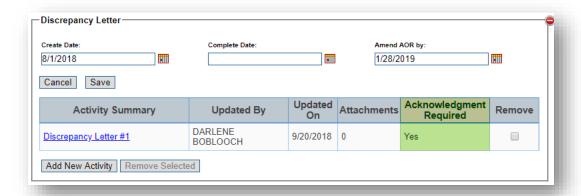
Once **Add Document** is clicked, the attachment is saved and the Description/Comment field is open for data entry. Click **Save Activity** again to complete the saving of the new activity.



RAs have access to a "Requires affiliate acknowledgement" checkbox that, when checked, will require the affiliate to acknowledge having reviewed the activity. Affiliates can create activities for the RA to view, but they cannot require RA acknowledgement.

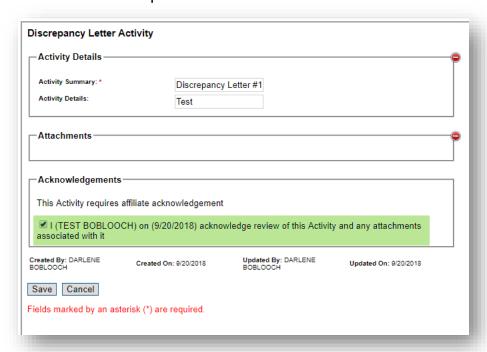
RA screen examples:



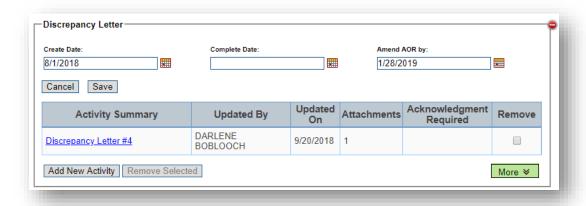


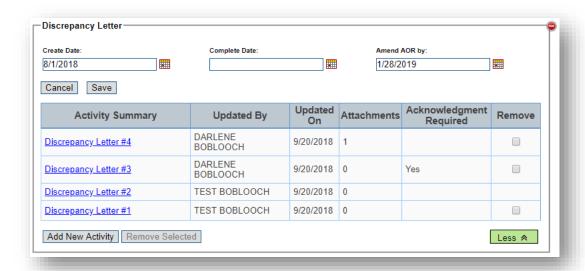
After review of the activity and its attachments, the affiliate should check the acknowledgement checkbox. If the checkbox remains unchecked for a week, the RA will be notified via a dashboard notification.

Affiliate screen example:



By default, IRIS will show the most recent activity in a stage. Click More to see all activities for a particular stage. Click Less to collapse the stage's activities back to the most recent one.





Except for the "Requires affiliate acknowledgement" checkbox, previously saved activities cannot be modified. Instead, add a new activity. RAs have the ability to remove RA-created activities and affiliates have the ability to remove affiliate-created activities.

AOR Letter Import

IRIS has the ability to import DNA, Discrepancy and RAVU AOR letters and attach them to the correct Stage. During the import process, IRIS performs two primary actions. First, import the AOR letter and split the letter into files for each AOR in the letter. Second, match the split file to the corresponding IRIS AOR.

Note that a letter which has been scanned to create a PDF file may not be imported. IRIS will not be able to examine the content of a scanned PDF to find the information needed to split the PDF and match it to an IRIS AOR.

The import process is intended to use only with the files provided by RPC.

IRIS will attempt to match the information in the AOR Letter using the following data in IRIS:

- 1. PreCaseID
- Member Name and DOB
- 3. Anchor Name and Alien Number
- 4. Anchor Name or Alien Number

If a match is made, IRIS will display the information used to make the match and provide a hyperlink to the possible match if you would like to examine the information before attaching the letter.

Sometimes the information in the letter and the data in IRIS do not match. In that instance, you may download the file for your own purpose, such as manually looking up the AOR and attaching the letter.

These are the steps for importing an AOR Letter into IRIS:

- 1. From the IRIS dashboard, click "Load WRAPS Files."
- 2. Select AOR LETTER from the list of import types.
- 3. Select the type of letter.
- 4. Click "Choose File" to upload the AOR Letter from your computer. Sample file names:
 - a. DNA
 - i. 2019_09_23_010228 LIRS DNATestingRequiredPackage.pdf
 - b. Discrepancy
 - i. 123456789-AOR Discrepancy Letter-KE-123456
 - c. RAVU
 - i. P3-LIRS-1-29-2019.pdf

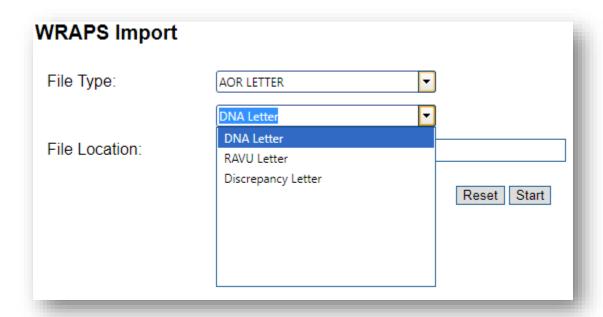


Figure 1. Screenshot of the AOR LETTER import screen.

After clicking Import, IRIS will split the original PDF into separate files for each AOR. A table will display each AOR letter within the file and a matching AOR if one is found within IRIS.

At this point, you may click a checkbox and the import button and IRIS will attach the file to the associated Stage.

Alternatively, you may download the file and, using Pre-Case Processing Advanced Search, find the AOR and attach it manually.

AOR Letter Import Errors and Warnings

When the AOR Letter is uploaded, certain conditions will cause an error or warning. An error is more severe and means some or all data will not be imported. A warning is less severe and means data will still be imported.

Errors

#	Condition	Message	Action
1	Format of line in data file is not comma separated line	Bad line format. Line in data file must have comma separators	Line not imported
2	Check if the RA Code in file is the same as the current IRIS site	VolagCode in file does not match IRIS site	Line not imported
3	Find IRIS Case by RPC GUID in the file	IRIS case not found by case load file RPC case GUID	Line not imported
4	Verify IRIS case RPC Case GUID and Case Number match the data file RPC GUID and Case Number	RPC case GUID matched. Case number does not match	Line not imported
5	IRIS case Primary Applicant does not match the Individual found by the RPC IndID in the data file	Individual is not PA. Individual data not imported	Individual data for that line not imported

Warnings

All warnings are based on missing codes, and do not cause the line to be skipped during the import.

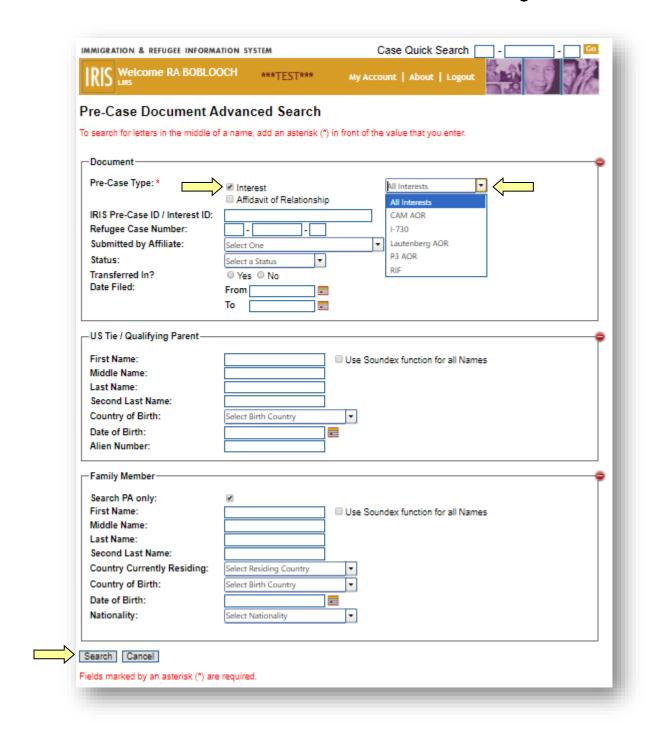
#	Condition / Message
1	Unknown priority code
2	Unknown AVS code
3	Unknown Case Status code
4	Unknown COS code
5	Unknown Orientation Hours code
6	Unknown Travel Status code
7	Unknown Nationality code
8	Unknown Language code

Interests

Interests submitted by your affiliate offices can be accessed by clicking on the **Advanced Search** link under Pre-Case Processing on the Navigation Bar.



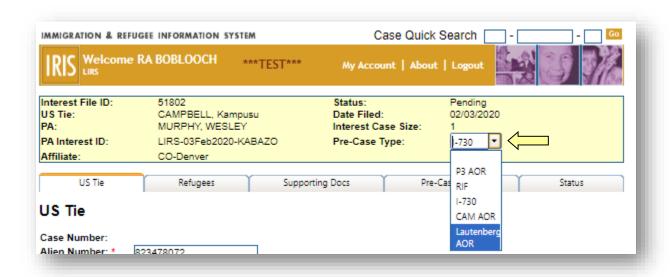
When the Search Page appears, select **Interest** as the Pre-Case Type and also select the type of Interest if you know it. Add any additional search criteria that you would like and click **Search**.



If you select "Pending" for Status, your search results will show a list of all the Interests that need to be reviewed. To open an Interest file, click on the Pre-Case ID link associated with the file you wish to see.

IMMIGRATION & REFUGEE INFORMATION SYSTEM					Case Quick Search 60							
IRIS WE		e RA BOBLO	OCH **	*TEST**	My Account About Logout							
	earch Result Splaying 1 - 20 of 1927 Result(s) (OR) Display 20 results per page. First Page] [Previous Page] [Next Page] [Last Page]											
Document Type	Pre- Case Type	IRIS Pre- Case ID	Date Created	Status	US Tie Name	US Tie Birthdate	Case Size	Member	Member Birthdate	Member Type		
nterest	P3 AOR	LIRS- 06Mar2020- ISMAIL	3/6/2020	Pending	ISMAIL, Chamtal		1	asdfasdf, asdfas	7/20/1980	Primary Refugee		
nterest	I- 730	LIRS- 03Feb2020- KABAZO	2/3/2020	Pending	CAMPBELL, Kampusu	3/28/1966	1	MURPHY, WESLEY	11/27/1997	Primary Refugee		
nterest	I- 730	LIRS- 03Feb2020- ABARAYA	2/3/2020	Pending	REYNOLDS, Lalise	1/1/1983	1	PORTER, ZACHARY	9/12/2005	Primary Refugee		
nterest	I- 730	LIRS- 27Dec2019- ATHEIB	12/27/2019	Pending	BARRETT, Mariam	11/26/1975	1	ARMSTRONG, MARVIN	1/1/1987	Primary Refugee		
nterest	I- 730	LIRS- 27Dec2019- HAGOS	12/27/2019	Pending	MCCOY, Alemash	1/1/1965	1	JOHNSTON, WALTER	1/30/1997	Primary Refugee		
nterest	I- 730	LIRS- 02Dec2019- BEYENE	12/2/2019	Pending	LEE, Letebirhan	1/1/1980	1	FERNANDEZ, IVAN	7/9/1980	Primary Refugee		
	l.	LIRS-						ANDERSON		Primary		

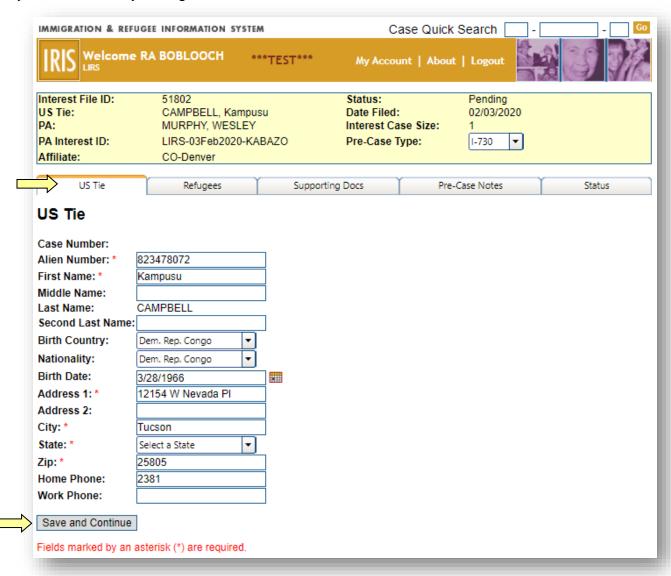
Like the AOR, the Interest File contains a header with summary information that will stay with you as you navigate the subsections within. The **Pre-Case Type field** tells you what document was filed to generate the Interest.



The Interest page contains tabs denoting the subsections of the file. The top of the tab for the subsection you are in will be highlighted in gold.

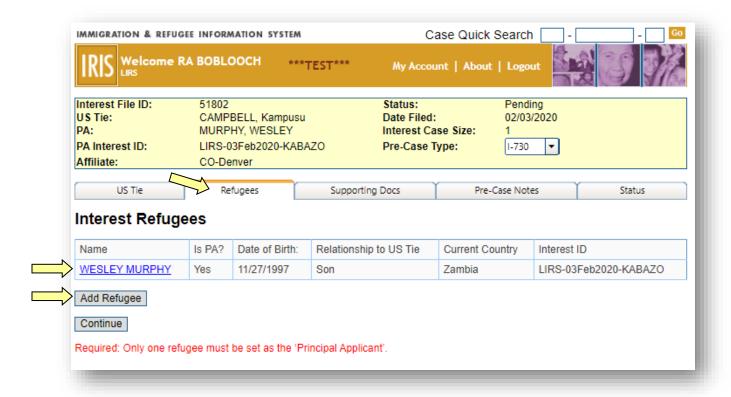
US Tie Tab

The Interest opens up on the US Tie page, where you may view details about the US Tie. As an RA user, you do have the ability to edit the Interest data. This is helpful when collaborating with the affiliate to complete any needed corrections by phone or email. If you do make any changes, click **Save and Continue.**

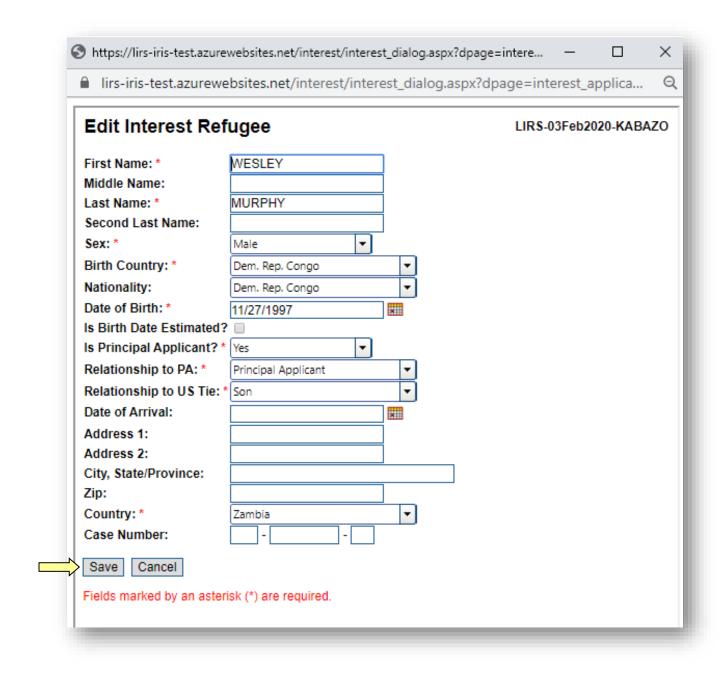


Refugees Tab

The **Refugees** subsection is pictured below. From this screen, you may view details for individual members of the case by clicking on the link associated with the member's name. You may also add a new member of the case by clicking **Add Refugee.**

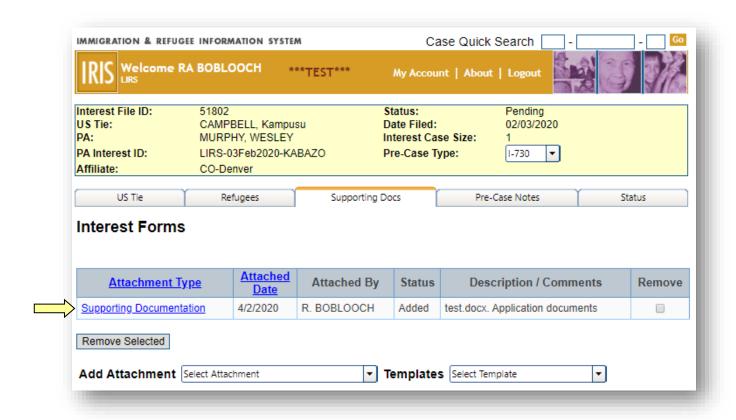


Clicking on the name will open the dialog box shown below. Make any needed changes and click **Save.**



Supporting Documents Tab

The Supporting Documents Section is where the affiliate should have attached any other documentation to go along with the Interest. To view a document, click on its link under Attachment Type.



Uploaded documents may open in Word, PDF, or another program, depending on what the affiliate office used. You may print or save the document from this screen.

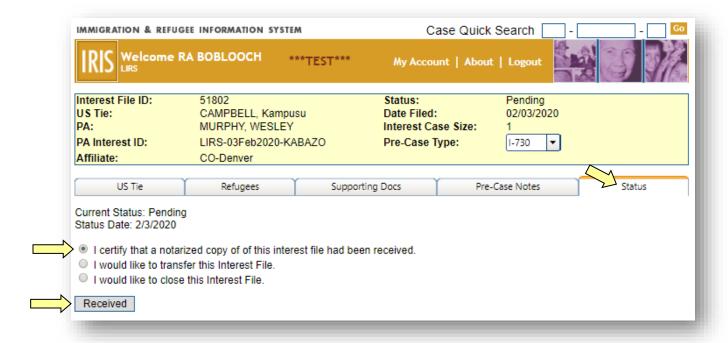
Pre-Case Notes Tab

See the section in this manual regarding Adding a Pre-Case Note. The functionality is the same for Interests.

Status Tab

Approving the Interest

The Status tab is where you will work on getting the Interest approved. Once any needed corrections have been made by you or the affiliate office, click the **Status** tab. You will see the screen pictured below. Check the box labeled **I certify that a notarized copy of this interest file has been received.** (Note: Interests are not required to be notarized. This will be corrected in a future version of IRIS). Then, click **Received.**



The Status tab and the Interest header now reflect that the Interest has been received.

