IRIS Modernization User's Guide

Release: March 4, 2024

Contents

1. Introduction

In today's rapidly evolving technological landscape, the need for modernizing software applications has become paramount to meet the ever-growing demands of users and stakeholders. IRIS (Immigration and Refugee Information System), stands at the forefront of our refugee operations, serving as a critical tool for refugee placement programs e.g., managing programs, refugee biodata, program services, etc. However, as user expectations continue to evolve, so must our software.

To address this imperative, we are embarking on an ambitious journey of IRIS Modernization. This initiative aims to revolutionize the user experience by enhancing the application's interface, making it more modular, mobile-friendly, and responsive to the diverse needs of our users.

At the heart of this modernization effort lies a commitment to improving usability, accessibility, and overall user satisfaction. By adopting a modular design approach, we seek to streamline workflows, increase efficiency, and empower users with greater control over their interactions with the application.

Moreover, recognizing the growing prevalence of mobile devices in today's digital landscape, we are prioritizing the development of a mobile-friendly interface for IRIS. This ensures that users can seamlessly access and utilize the application anytime, anywhere, without compromising functionality or performance.

Through these enhancements, we envision IRIS not just as a tool, but as a dynamic platform that adapts to the evolving needs and preferences of our users. By embracing modern design principles and technologies, we are poised to elevate the user experience to new heights, driving greater productivity, engagement, and satisfaction across our organization.

2. Getting Started

1.1. Accessing New IRIS User Interface

To access new user interface, IRIS Users are required to login into IRIS using their existing credentials. Once, logged into IRIS, navigate to top-right corner of the page where you will find a **Toggle Button** to turn on new design.
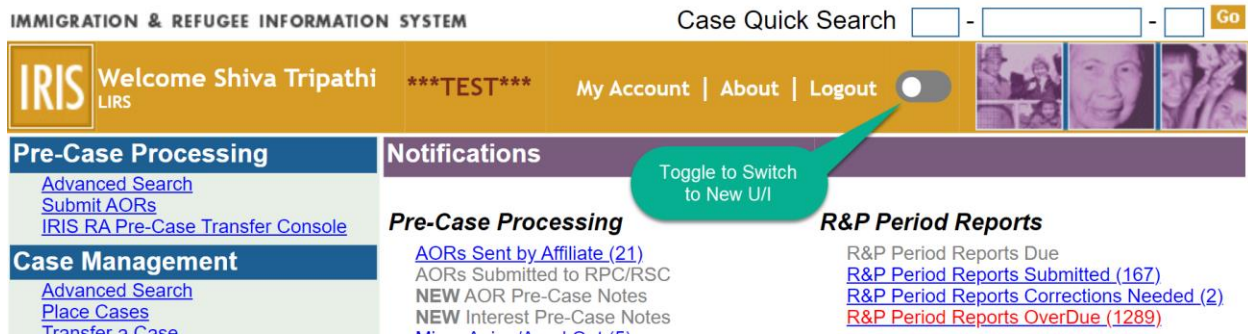
1.2. Exploring New IRIS User Interface

Discover the user experience with our modernized IRIS user interface, featuring new Login, Dashboard, and additional pages for your exploration. Attached is a screenshot for reference.

1. Sign-in and Forgot Password page:
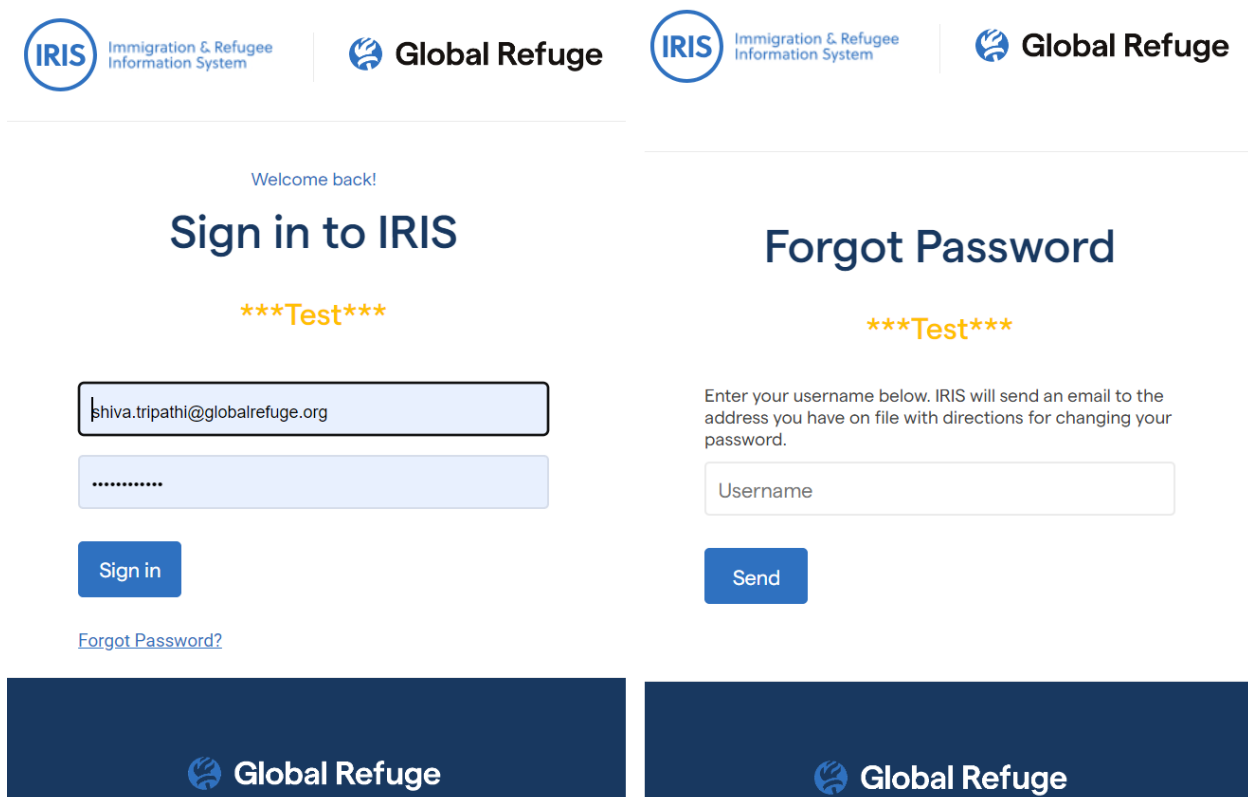
2. Dashboard – Home Page

3. Dashboard Notifications

Dashboard

| Home | Pre-Case | Pre-Arrival | Travel | Post-Arrival | Matching Grant | Reports |

Pre-Case Processing

AORs Sent by Affiliate `21`

AORs Submitted to RPC/RSC

AOR Pre-Case Notes

Interest Pre-Case Notes

Minor Aging/Aged Out `5`

P3 Filing Deadline `5`

AOR Stages `214`

AOR Activities `2`

AOR Activity Acknowledgement Incomplete `143`

Pre-Case Transfer Requests

Interests Sent by Affiliate

Case Composition Alerts

Split Cases & Members Added `714`

	Home	Pre-Case	Pre-Arrival	Travel	Post-Arrival	Matching Grant	Reports

Pre-Case Processing

Affidavit of Relationship Type: [All ▼]

21 AORs Sent by Affiliate

Pre-Case ID	Date Filed	AOR Type	AOR Status	US Tie Name	Filing Affiliate	Type
ARLIRS01-May192022-MUGI	5/19/2022	P3	Pending	OBRIEN, PERRY Rick Sanchez	ARLIRS01	Corrected
LIRS-Jun272022-MUNJ	6/27/2022	P3	Pending	WADE, HILDA	PALIRS08	Corrected
WALIRS03Jul192022VECH-1	7/19/2022	Lautenberg	Pending - Rejected	GONZALEZ, VICTORIA	WALIRS03	Corrected
MALIRS01Aug102022PYLY	8/10/2022	Lautenberg	Pending - Rejected	REYNOLDS, CRYSTAL	MALIRS01	Corrected
VALIRS01-Oct042022-DELC	10/4/2022	CAM	Pending	HOLLAND, MAURICE	VALIRS01	Corrected

4. Pre-Case AOR Form (Lautenberg)

WALIRS03Jul192022VECH-1 IRIS Pre-Case ID	LONNIE REID Principal Beneficiary Name	Pending - Rejected Status	Lautenberg AOR Type
Case Number(s)	2/23/2024 Last Update Date	8/8/2022 Last Submitted Date	5 AOR Case Size
VICTORIA GONZALEZ US Tie Name	MARCIA HUGHES Last Updated By	Received by RSC Date	OR/WA-Vancouver Affiliate

Principal Beneficiary	
PB Family	
US Tie	
US Tie Family	
Aliases	
Marriages	
Additions / Explanations	
Signatures	
Pre-Case Notes	
Documents	
Status	

SECTION I(A)

Information About the Principal Beneficiary

DETAILS

First Name: LONNIE	Middle Name:	Last Name: REID	Second Last Name:
Sex: Male	Marital Status: Married	Nationality: Russia	Date of Birth: 7/9/1997
Date of Birth Estimated? (Optinal) No	City of Birth: Ukraine	Country of Birth: Makiivka	Relationship to US Tie: Brother

Date Arrived in Country (If outside of country of citizenship)

Comments:

CONTACT ADDRESS

Street: 77 Tonelnaya St	City: Mesquite	State/Province: AK	Country: Russia
Postal Code: 38083	Home Phone: 4051		

ACTUAL ADDRESS

Street:	City:	State/Province	Country: Select a Country
Postal Code:	Phone:		

1.2 Switching to Classing User Interface

To switch your IRIS back to classic user interface, IRIS Users are required to login into IRIS navigate to same Toggle Button at top-right corner of the page and click to switch back to classic design.

3. Share Your Feedback!

To share your feedback with us on Modernized IRIS User Interface, please email us at iris-support@globalrefuge.org and please include "**IRIS Feedback**" or "**IRIS Modernization Feedback**" in Email Subject.