

IMMIGRATION & REFUGEE INFORMATION SYSTEM









IRIS Affiliate Agency Staff Users' Guide

Part 2: Post-Arrival

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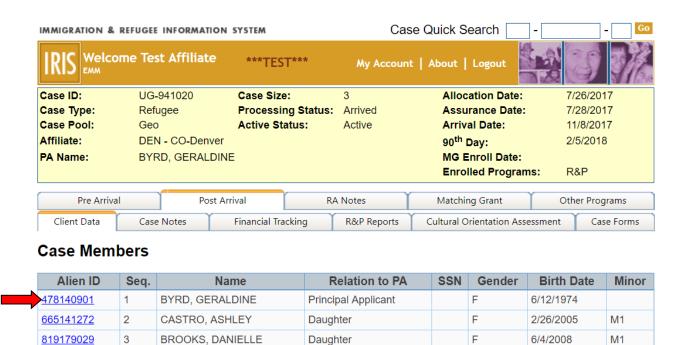
Post Arrival

In the **Post-Arrival** section of the case, you have the ability to document work with the case after their arrival. This section is also where you will submit your R&P 90-Day and 180-Day Reports.



Client Data

This section looks similar to Member BioData in the **Pre-Arrival** section. However, here you are able to **add** and **edit** information about case members during and after their time in post-arrival programs.



Click on the **Alien Number** of the case member you want to view or edit. This will open up a Member screen that contains its own Header and member tabs.

SSN

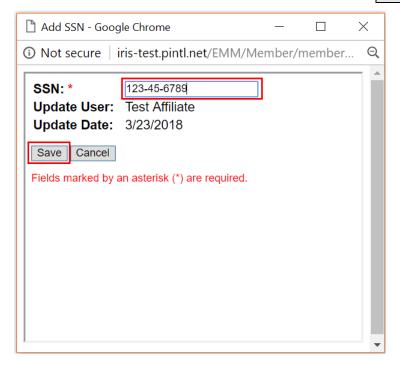
Here you may add the member's **social security number**. The **SSN** History is maintained so that previously used numbers, including typos are listed for reference, and for sending to an external Travel Loan system.



Manage SSN



Click the Add / Edit SSN button to add a new **Social Security Number.** Complete the SSN field – you do not need to enter the dashes – and then click the Save button.



The newly entered SSN is displayed, along with the SSN History notation.



Manage SSN

SSN: 123-45-6789 Add / Edit SSN

SSN History

SSN	Update Date	Update User
123-45-6789	3/23/2018	Test Affiliate

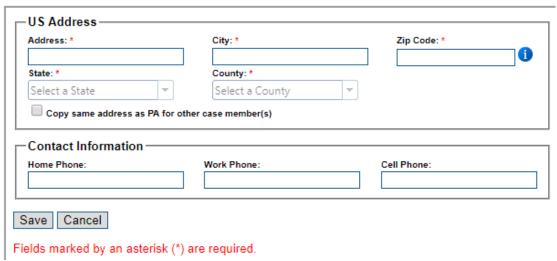
Address

From the **Address** tab, you can add the case member's address, and keep it current as it changes over time. Starting with the Principal Applicant (PA), click the "**Add Address**" button to add a new address.



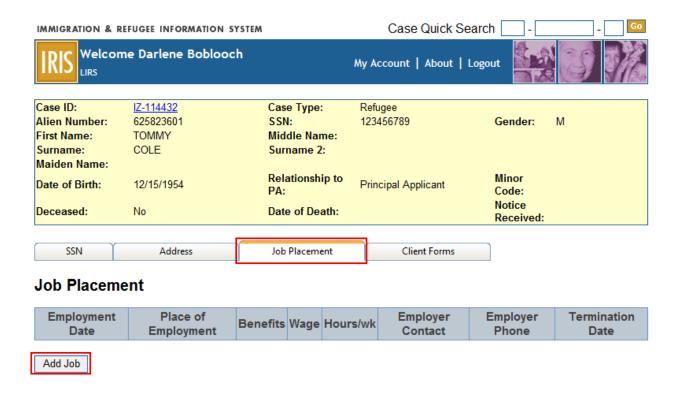
The Address dialog window opens. Complete the fields and click the "**Save**" button to save the new address.

Note, entering the zip code will automatically look up the State and County. If the State and County are incorrect, you may update the choice. Use the check box "Copy same address as PA for other case member(s)" to repeat this address for all members.



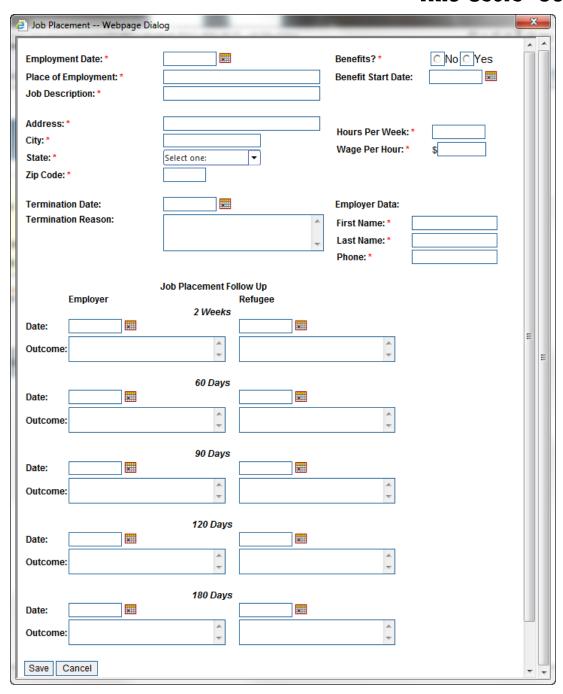
Job Placement

The **Job Placement** tab allows you to track a case member's job history over time. To add a new job, click the Add Job button.

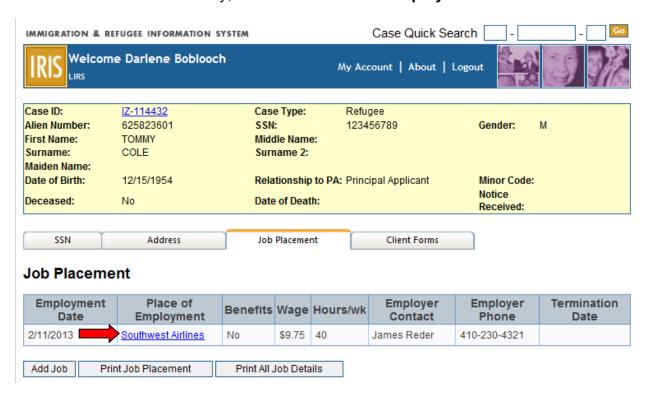


A dialog box will appear in which you may **add** and **save** the job information. The top portion is required.

The bottom portion is for individuals in the **Matching Grant Program**. The follow up information you enter here will transfer directly from this form to the **MG 120** and **180** day reports.



To edit a Job Placement entry, click on the Place of Employment link.



Client Forms

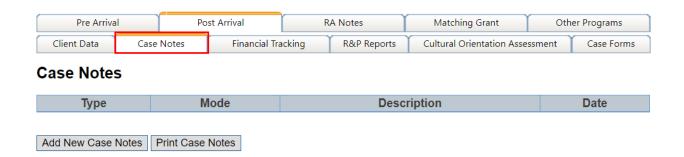
When you click on the **Client Forms** tab, you will have access to any form templates that are designed to be completed for Individuals rather than Cases. From this screen you can also view completed forms that have been attached to this case, and you can attach your own completed forms. The section on **Anchor Forms** on **page 22** of the **IRIS Affiliate Agency Staff Users' Guide – Part 2: Pre-Arrival** explains the process for doing this.



Note: The forms listed in the Client Forms dropdowns do not reflect all that are available in IRIS. A complete list all the forms available in IRIS is accessible from the dashboard under **Administration/All Forms**.

Case Notes

The **Case Notes** tab allows you to document the services and activities that take place during your work with the case members.

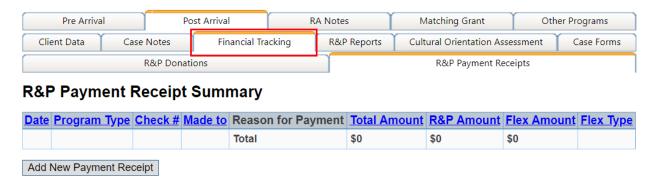


Adding and Printing Case Notes

The process is the same as for adding and printing pre-arrival case notes. See pages 49-52 of the IRIS Affiliate Agency Staff Users' Guide – Part 2: Pre-Arrival.

Financial Tracking

The **Financial Tracking** tab allows you to accumulate funds and record payments for the Reception and Placement. You may work with both cash and in-kind funds here. The two sub-tabs under **Financial Tracking** reflect these functions: **R&P Donations**, **R&P Payment Receipts**.

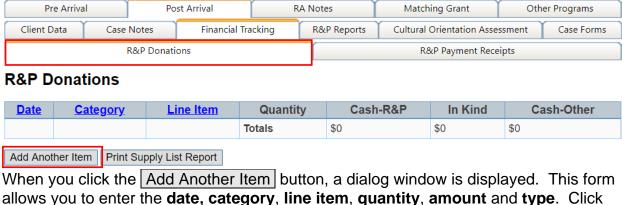


R&P Donations

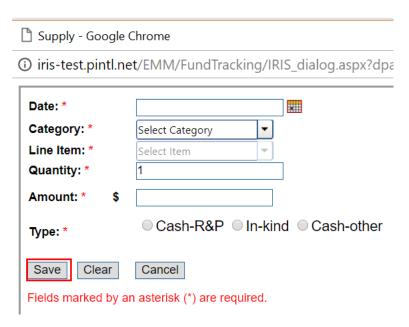
The R&P Donations tab lets you track the monetary and non-monetary resources for the resettlement of this case.

Please note: Although this screen is labeled R&P Donations, it includes items that were bought with cash from the R&P program or other sources. Fully completing this section will allow you to generate the Supply List in IRIS.

Here you can view any items that have already been added, and you can add new items.



the **Save** button to complete adding this item.

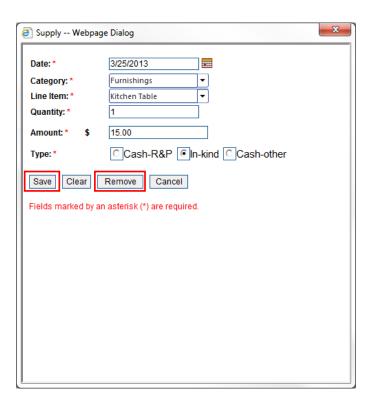


Once you have saved the item, it appears in the R&P Donations list:

R&P Donations

<u>Date</u>	Category	<u>Line Item</u>	Quantity	Cash-R&P	In Kind	Cash-Other
3/22/2013	Kitchen Items	Dishes (1 place setting)	2		\$5.00	
3/22/2013	Other	rent	1	\$750.00		
3/25/2013	Furnishings	Kitchen Table	1		\$15.00	
3/26/2013	Food	Available Upon Arrival	1	\$20.00		
			Totals	\$770.00	\$20.00	\$0

To **edit** or **remove** an item, click on the line item link. The dialog window is displayed, where you can modify the data and then click the Save button or click the Remove button to delete the entry:



Print Supply List

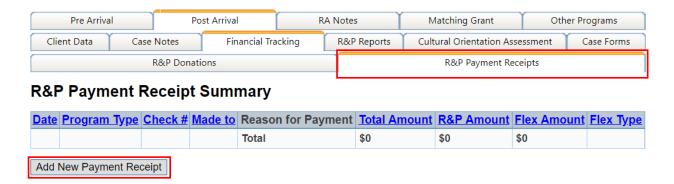
To print the **Operational Guidance Supply List**, click the **Print Supply List** Report button. A preview screen will display, from which you can **save** it to a PDF file or **print** it.

OPERATIONAL GUIDANCE SUPPLY LIST - LIRS

Affiliate: Refugee Services Of Texas, Inc Houston (TXLIRS06)	Site: <u>21</u>	326 South Lo	op Suite 242 Ho	uston, TX 77054	1
PA's Name: NGUYEN, LESLIE	Case ID:	IZ-108627			
Address:	Number	of Persons ir	Household: 4		
	•	Quantity	Cash from R&P Direct Assistance	h And	Cash from Other Sources
1. Furnishings					
Mattress - Twin/Double					
Box Spring					
Bed Frame					
Set of Dirawers, shelves or other unit of appropriate for storage of clo	thing				
Kitchen table		1		\$15.00	
Kitchen chair (one per person)					
Couch or equivalent seating (in addition to kitchen chairs)					
Lamp (one per room unless installed lighting is present)					
		Total:		\$15.00	
2. Kitchen tems					
One place setting of tableware (fork, knife, spoon) per person					
One place setting of dishes (plate, bowl, and cup) per person					
Pots and pans; atleast one sauce pan, frying pan and baking dish					
Baking/Serving Bowls					
One set of kitchen utensils (such as spatula, wooden spoon, knife, s utensils, etc)	erving				
Can Opener					
Baby items as needed					
		Total:			
3. Linens and Other Household Items					
One towel per person					
One set of sheets and blankets for each bed					
One pillow and pillow case for each person					
Alarm clock					
Paper, pens and/or pencils					
Light bulbs					
		Total:			
4. Cleaning Supplies					
Dish soap					
Bathroom#kitchen clearser					
Appropriate for age and gender a 😃 wit (family Only amid	1" 7.2	ed cay-all objile	h ed he same	way be est	ested to share

Payment Receipts

The **Payment Receipts** sub-tab is where you enter expenses paid out to, or on behalf of, the case clients. Items must be entered here to be included in the R&P Period Report summary of expenses. To add a new payment, click the Add New Payment Receipt button.



A dialog window will be displayed. This form will allow you to enter the **Date** of the payment, the **R&P Amount** and/or **Flex Amount** of the payment, and the Reason **For** Payment.

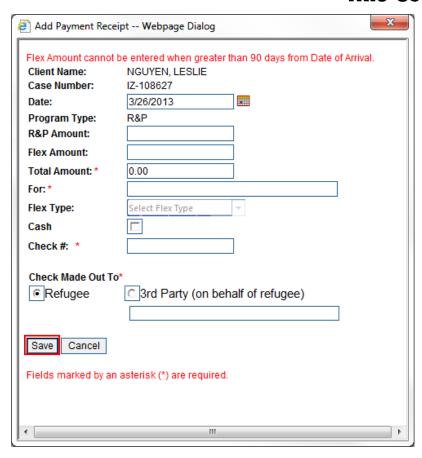
When you enter a Flex Amount, the **Flex Type** dropdown will become active and you will be required to select a Flex Type prior to saving the record. Note that if the date entered is greater than 90 days from the Date of Arrival, a Flex Amount cannot be entered.

If the payment was made by check, enter the **Check #** or check the **Cash** checkbox. Then, indicate if the payment was made to the **Refugee** or to a **3rd Party** on behalf of the refugee.

The R&P Period Report Summary of Expenses has two amounts.

- a) "Amount of R&P cash provided to family". If the payment is made to the **Refugee**, then it is totaled for item A.
- b) "Amount of R&P funds spend on behalf of family. If payment is made to 3rd Party, then it is totaled for item B.

Click the Save button to complete entry of this payment receipt.



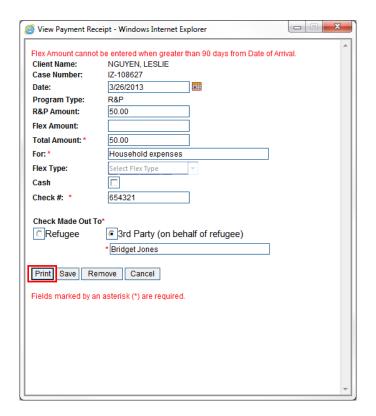
Printing Receipts

Add New Payment Receipt

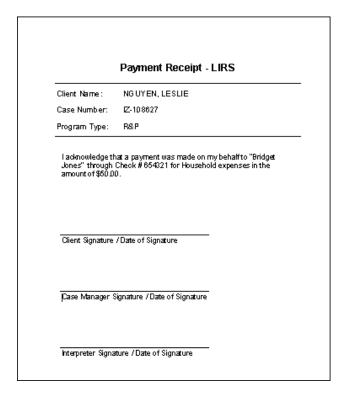
Once a payment has been saved, you can print the receipt for it. Click the **Check #** link to open up the edit screen.

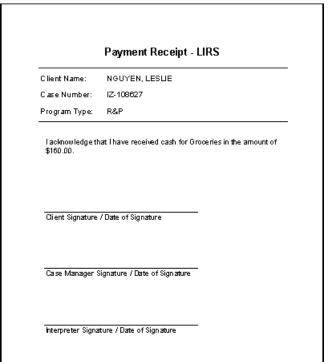


Use the Print button to bring up the receipt on the screen.



Notice: The receipt appears differently, based on whether the payment was made to the refugee or to a third party:





Minor Suitability Assessment

Post-Arrival Suitability

To complete a Post-Arrival Minor Suitability Determination Report, navigate to the **Minor Reports** tab and click on the minor's **Suitability Status**. A post-arrival suitability determination is required within **7 days** of arrival in the U.S. Suitability Type will display the type of suitability determination required for the minor.

Note: New Post-Arrival Minor Suitability Determination forms are displayed in IRIS for cases with an arrival date of 10/01/2017. The effective arrival date can be changed from IRIS Variables.

For M3 cases, the Affiliate can select pre or post-arrival suitability determination from the Minor Reports tab and then clicking on the 'Select' hyperlink.



Scenario #1:

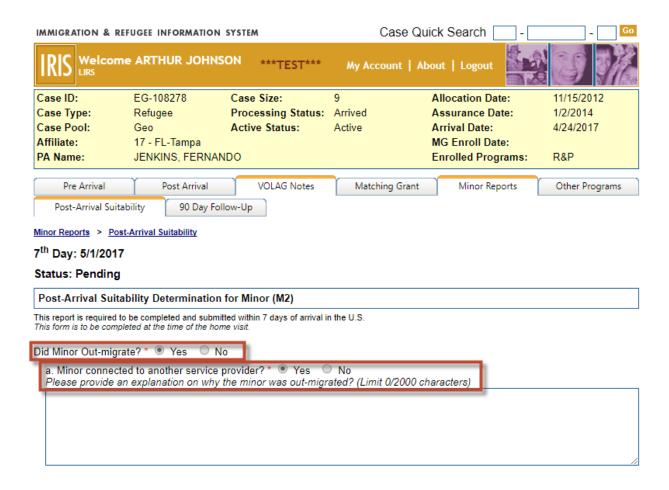
When Out-migrate = 'Y' then the only required fields are:

- Minor connected to another service provider
- Comment box on why the minor was out-migrated

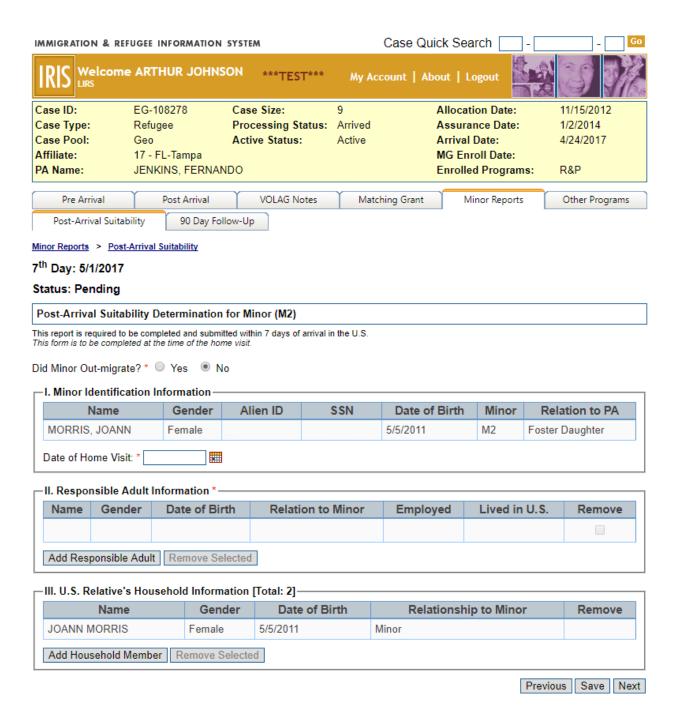
All the sections i.e. I, II, III, and IV in this scenario will be optional and the Affiliate will be able to submit the form w/o any validations. For Section V, option 'Out-migrated' will be automatically pre-selected indicating that the case was out-migrated.

Scenario #2:

When Out-migrate = 'N' then all the sections and questions will be required to be filled out before submitting the form to the RA.



Click on the **Pending** hyperlink and fill in the fields on the form. An example of the online form is shown below.



If you cannot complete the entire form in one session, you can save without submitting to the RA by clicking the Save button. Previous button will take you back to Minor Suitability grid and Next button will take you to Section IV of the form. When ready to submit it to the RA, click the Submit button.

IMMIGRATION & REF	UGEE INFORMATIO	N SYSTEM		Case Quick Sea	arch	Go
IRIS Welcome	ARTHUR JOHN	SON ***TES	T*** My Acc	count About L	ogout	
Case ID: Case Type: Case Pool: Affiliate: PA Name:	EG-108278 Refugee Geo 17 - FL-Tampa JENKINS, FERNA	Active Status	9 tatus: Arrived : Active	Assura Arrival MG En	ion Date: nce Date: Date: roll Date: d Programs	11/15/2012 1/2/2014 4/24/2017 s: R&P
Pre Arrival	Post Arrival	VOLAG N	otes Matci	ning Grant N	inor Reports	Other Programs
Post-Arrival Suitab	inty 90 Day F	ollow-Up				
	Arrival Cuitability	Evaluation				
Minor Reports > Post- 7 th Day: 5/1/2017	Arrivar Suitability >	Evaluation				
Status: Pending						
Post-Arrival Suitab	ility Determinatio	n for Minor (M2)				
This report is required to I This form is to be completed	ne completed and subr	nitted within 7 days of	arrival in the U.S.			
Name	Gender	Alien ID	SSN	Date of Birth	Minor	Relation to PA
MORRIS, JOANN	Female	<u>813906676</u>	660441056	5/5/2011	M2	Foster Daughter
IV: Evaluation of Liv When you select "No" to 2	•	6, 17, 18 and/or 19, a	text box will display	for your required explan	ation(s) and re	commendation(s).
1. How long have th	e adult and minor	known each oth	er? * ▼ Ye	ars Month	S	
2. Was the responsi	ble adult a careta	ker to the minor	outside the U.S.) *		
arrival in the United	States. (i.e. how Responsible Adu	ong known the n	ninor/length of tl		d minor pre	prior to the minor's viously live in the same ircumstances?) *
(Limit 0/2000 charact	ers)					

5. What are the expectations of the minor, the minor's parents (if appropriate), or others about the minor's life in the U.S. with the Responsible Adult? * (Limit 0/2000 characters)
6. Does the minor have other family members in the U.S. that are not listed in the same household? * Yes No
7. Is the minor of school age? * Yes No (Under School Age) Not Applicable (Over School Age)
8. Has the responsible adult been informed of the minor's medical/mental history? * Yes No N/A (No medical/mental health history available)
9. Does the home appear to be safe for the minor (age appropriate safety measures) * O Yes O No
Please provide a description of the home, neighborhood, and community conditions (e.g. housing quality, community safety, relationship with neighbors, etc.) as observed by the caseworker and described by the Responsible Adult. * (Limit 0/2000 characters)
10. How does the responsible adult plan to handle the additional financial responsibilities associated with caring for the minor? * (Limit 0/2000 characters)
11. Is the responsible adult informed of the legal guardianship requirements from the Statement of Responsibility? * Yes No N/A (M5 cases)
12. Does the responsible adult intend to obtain legal guardianship? * Yes No N/A (M5 cases)
13. Does the responsible adult understand that they are legally responsible for payment of the IOM Travel Loan? ★ ○ Yes ○ No
14. Does the responsible adult understand the state laws pertaining to child abuse/neglect? * ○ Yes ○ No
15. Has anyone in the household age 16 and over ever been found responsible for a substantiated case of abuse/neglect to a minor? * Yes No
16. Does the responsible adult <u>understand</u> the ongoing care and supervision needs of the child? *

17. Is the responsible adult <u>willing</u> to provide ongoing care and supervision of the child? * Yes No
18. Is the responsible adult <u>able</u> to provide ongoing care and supervision of the child (i.e. they are physically, mentally, emotionally, and financially able to meet the child's care and supervision needs.)? * Yes No
For the next set of questions, ask questions of the responsible adult and minor individually. To the extent feasible and appropriate, attempt to create a space where the minor can answer questions freely, without concern of being overheard or corrected by other household members.
19. Does the minor need supervision when he or she is not attending school/daycare? * ○ Yes ○ No ○ Other ○ N/A
20. Does the minor share a bedroom? * Yes No
21. Does the minor share a bed? * Yes No
22. As the caseworker, please describe the following:
a. How has the minor adjusted to the living situation? How have household members adjusted to the minor's presence? What problems have arisen, if any? What concerns do the minor and/or Responsible Adult have about the living situation? * Please provide an explanation and recommendation(s). (Limit 0/2000 characters)
b. Who has/have been the minor's significant contacts and confidants? Describe such individuals by relationship only, not by name. * Please provide an explanation and recommendation(s). (Limit 0/2000 characters)
Please provide an explanation and recommendation(s). (Limit 0/2000 characters)
c. The minor displays cuts, scrapes, bruises, or other injuries (such wounds might appear recurrently, or be located in unusual places on the body, such as the shoulders, upper arm, wrist, or neck) * Yes No
Caseworker Assessment * (Limit 0/6000 characters) Describe your overall impressions of the minor's adjustment indicating whether information on Minor's adjustment was obtained through separate interviews of the Minor and Responsible Adult. Be specific, and use concrete examples to support your assessment. Describe other notable observations not previously addressed.
Section V: Recommendation
On the basis of the information documented in this suitability determination, I recommend:*
 ○ The placement is approved. Please identify airport of final destination. ○ The placement is denied. Please contact Resettlement Agency HQ immediately.
Out-migrated
Print Save Submit
- Talk Gave Gabille

Fields marked by an asterisk (*) are required.

Once you have submitted the Post-Arrival Minor Suitability Determination Report to the RA, the bottom of the report will change to look like the following. You will notice that the Save and Submit buttons have been removed and an entry has been added to the Suitability Determination Report History grid.

Suitability Determination Report History

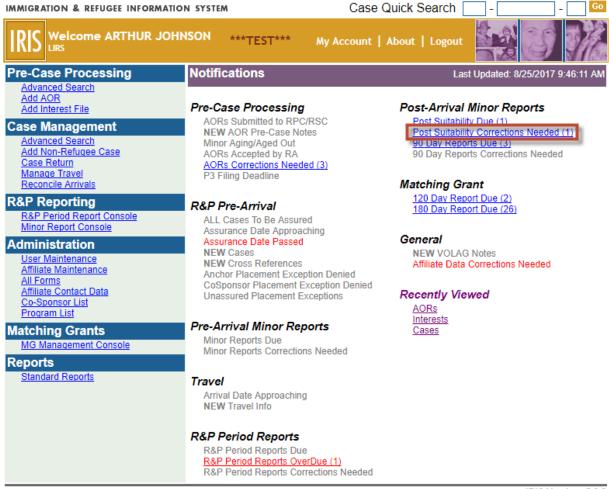
Status	Incomplete Reason	Changed By	Date
Submitted		Aqib Khan	8/23/2017

The RA will receive a notification that the report has been submitted.



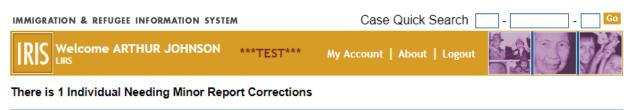
IRIS Version: 5.3.2

If the RA rejects the report due to corrections needed, you will receive notification of it on your Dashboard. Click on the **Post Suitability Corrections Needed** link to see the reason why corrections are needed.



IRIS Version: 5.3.2

The link provided takes you directly into the report for ease in making the corrections. Once you have made the corrections, once again hit the Submit button to resubmit it to the RA.



Case Number	Individual	Corrections Reason	Date	Affiliate
EG-108278	MORRIS, JOANN	Q8 needs to be fixed.	8/25/2017	FLLIRS01

90 Day Follow-Up Evaluation Report

To complete a 90 day follow-up evaluation report, navigate to the **Minor Reports** tab and click on the minor's **90 Day Status**. A 90 day follow-up is required **within 14 days** after the 90th day from arrival in the U.S.

Note: New 90 day follow-up evaluation forms are displayed in IRIS for cases with an arrival date of 10/01/2017. The effective arrival date can be changed from IRIS Variables.

For M7 cases, the Affiliate will only require 90 day follow-up evaluation. There is no pre/post suitability determination required. Suitability status column have no value. To display 90 day follow-up report, click on **Pending** hyperlink.



Scenario #1:

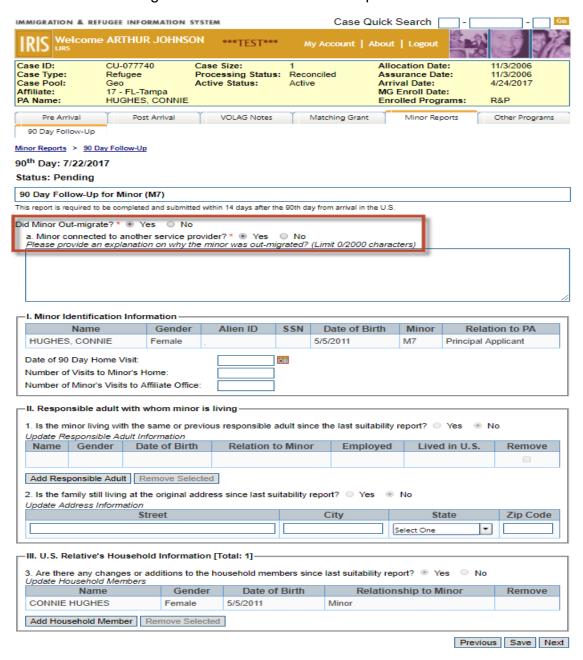
When Out-migrate = 'Y' then the only required fields are:

- Minor connected to another service provider
- Comment box on why the minor was out-migrated

All the sections i.e. I, II, III, and IV in this scenario will be optional and the Affiliate will be able to submit the form w/o any validations. For Section V, option 'Out-migrated' will be automatically pre-selected indicating that the case was out-migrated.

Scenario #2:

When Out-migrate = 'N' then all the sections and questions will be required to be filled out before submitting the form to the RA. An example of the online form is shown below.



IMMIGRATION & REFUGEE INFORMATION SYSTEM Case Quick Search							Go	
IRIS Welcome	ARTHUR JOHNSO	ON ***TEST***	Му	Account Ab	out Logout			
Case ID: Case Type: Case Pool: Affiliate: PA Name:	CU-077740 Refugee Geo 17 - FL-Tampa HUGHES, CONNIE	Case Size: Processing Status: Active Status:	1 Reco Activ	Э	Allocation Da Assurance D Arrival Date: MG Enroll Da Enrolled Prog	ate:	11/3/2006 11/3/2006 4/24/2017 R&P	
Pre Arrival	Post Arrival	VOLAG Notes		Matching Grant	Minor Re	ports	Other Progra	ms
90 Day Follow-Up		•			_			
Evaluation								
Minor Reports > 90 Da	y Follow-Up > Evaluati	<u>on</u>						
90 th Day: 7/22/201	7							
Status: Pending								
90 Day Follow-Up f	or Minor (M7)							
This report is required to I	be completed and submitte	ed within 14 days after the	90th da	from arrival in the	U.S.			
Name	Gender	Alien ID	SSN	Date of Bir		r l	Relation to PA	
HUGHES, CONNIE	Female	998745324		5/5/2011	M7	Princi	ipal Applicant	
IV: Evaluation of Liv When you select "No" to 1 require additional informa	ring situation I, 6, 7, 9, 10, 11, 13, 14 an tion and/or recommendation	d/or 15, a text box will dis	play for y	our required explar	nation(s) and reco	ommendati	on(s). Some question	ons may
1. Does the respons	sible adult know whe	re to get assistance	with t	ne minor's med	lical/mental h	ealth ne	eds?*	
2. Date of general he	ealth exam (within 3 Exam not sched		lanatio	n if delayed): *				
3. Date of dental exa	am: * Exam not sched	uled						
4. General health co	ondition as assessed	l by a physician: * [xcellent	-				
5. Is the minor of school age? * Yes No (Under School Age) Not Applicable (Over School Age)								
6. Is the minor attending ESL classes? *								
6. Is the minor atten	der School Age)		r Schoo	l Age)				

17. As the caseworker, please describe the following:
a. How has the minor adjusted to the living situation? How have household members adjusted to the minor's presence? What problems have arisen, if any? What concerns do the minor and/or Responsible Adult have about the living situation? * Please provide an explanation and recommendation(s). (Limit 0/2000 characters)
b. How is the minor doing in school, and what does the minor typically do during his/her free time? * Please provide an explanation and recommendation(s). (Limit 0/2000 characters)
c. The minor displays cuts, scrapes, bruises, or other injuries (such wounds might appear recurrently, or be located in unusual places on the body, such as the shoulders, upper arm, wrist, or neck) * Yes No
Caseworker Assessment * (Limit 0/6000 characters) Describe your overall impressions of the minor's adjustment indicating whether information on Minor's adjustment was obtained through separate interviews of the Minor and Responsible Adult. Be specific, and use concrete examples to support your assessment. Describe other notable observations not previously addressed.
Section V: Recommendation
On the basis of the information documented in this 90-day follow-up evaluation, I recommend:*
Continued placement be approved. Continued placement be denied. Please contact Resettlement Agency HQ immediately.
N/A. Case has out-migrated

Fields marked by an asterisk (*) are required.

Print Save Submit

Once you have submitted the Post-Arrival Minor Suitability Determination Report to the RA, the bottom of the report will change to look like the following. You will notice that the Save and Submit buttons have been removed and an entry has been added to the Suitability Determination Report History grid.

Suitability Determination Report History

Status	Incomplete Reason	Changed By	Date
Submitted		Aqib Khan	8/23/2017

The RA will receive a notification that the report has been submitted.

IMMIGRATION & REFUGEE INFORMATION SYSTEM

Case Quick Search

_ Go

IRIS

Welcome BONNIE HUNT

TEST

My Account | About | Logout



Last Updated: 8/25/2017 10:36:33 AM

Pre-Case Processing

Advanced Search
Receive Approved Lautenberg AORs
Submit AORs

Case Management

Advanced Search
Place Cases
Transfer a Case
Case Transfer Out Search
Manage Travel
Reconcile Arrivals

Travel Loan

Export Loan System Files

R&P Reporting

R&P Period Report Console Minor Report Console

Administration

User Maintenance
Group Maintenance
Affiliate Maintenance
E-Mail Announcements
Form Template Maintenance
All Forms
Per Capita Maintenance
MG Program Maintenance
Custom Fields Maintenance
End User License Maintenance
Affiliate Contact Data
Co-Sponsor List
Program List

Matching Grants

MG Management Console
Unlock MG Reports
MG Locking Grace Period
MG File Export

WRAPS

Load WRAPS Files Export WRAPS Files Configure WRAPS

Reports

Standard Reports
Custom Reports
Ad-hoc Reports (legacy)

Notifications

Pre-Case Processing

AORs Sent by Affiliate (114)

AORs Submitted to RPC/RSC

NEW AOR Pre-Case Notes Minor Aging/Aged Out (14) P3 Filing Deadline (2)

Case Composition Alerts

Split Cases & Members Added (126)

R&P Pre-Arrival

ALL Cases To Be Assured (26)
Assurance Date Approaching
Assurance Date Passed (26)
Assurance Inactivated (10)
Assurance Ready (3)
Cases Returned by Affiliate (1)
NEW Cases
Unassured Placement Exceptions (1)
Minors Who Aged Out Prior To Arrival (28)
Unarrived URMs About To Age Out

Pre-Arrival Minor Reports

Minor Reports Due Minor Reports Submitted (1) Minor Reports Corrections Needed

Travel

Arrival Date Approaching (2) NEW Travel Info No Final Booking View Unmatched Travel View eABN Imports

R&P Cultural Orientation

Case CO Assessment Due/OverDue (746)
Case CO Assessment Submitted (18)
Member CO Assessment Due/OverDue (1028)
Member CO Assessment Submitted (38)

R&P Period Reports

R&P Period Reports Due (206)
R&P Period Reports Submitted (42)
R&P Period Reports OverDue (119)
R&P Period Reports Corrections Needed (1)

Post-Arrival Minor Reports

Post Suitability Due (1)
Post Suitability Submitted
Post Suitability Corrections Needed (1)
90 Day Reports Due (4)
90 Day Reports Submitted (1)
90 Day Reports Corrections Needed (1)

Matching Grant

120 Day Report Due (59) 120 Day Report Status Change 180 Day Report Due (115) 180 Day Report Status Change

General

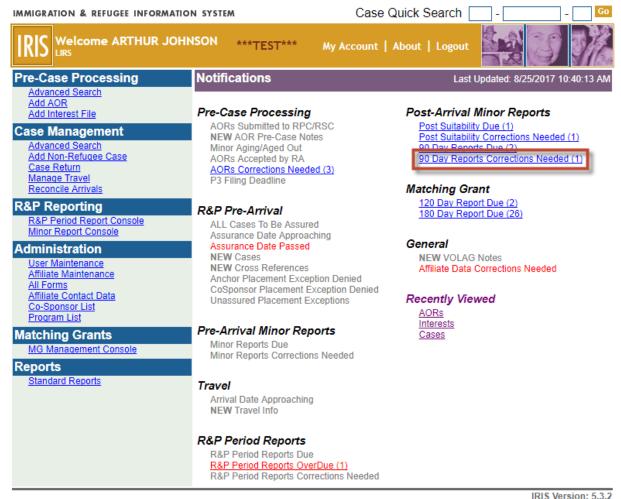
NEW VOLAG Notes WRAPS Assurance File Verification RP Period File Verification (281) Affiliate Data Submitted (33) Email Archive Report History (6) Unknown WRAPS Codes

Recently Viewed

AORs Interests Cases

IRIS Version: 5.3.2

If the RA rejects the report due to corrections needed, you will receive notification of it on your Dashboard. Click on the **90 Day Reports Corrections Needed** link to see the reason why corrections are needed.



IKIS VEISION: 5.5.2

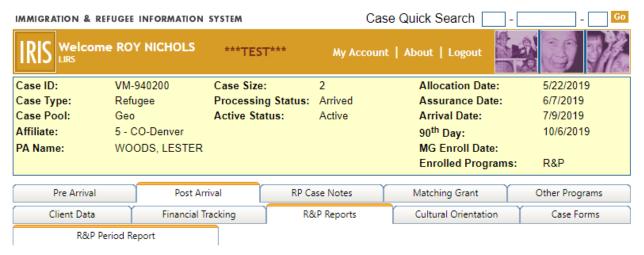
The link provided takes you directly into the report for ease in making the corrections. Once you have made the corrections, once again hit the Submit button to resubmit it to the RA.

R&P Period Reports

The **R&P Period Reports** are contained within IRIS. When the RA receives notification of the cases requiring these reports, an e-mail notification will be sent to each Affiliate office listing their own cases.

An R&P Period Report consists of the **Case** Page and the **Members** Pages. IRIS shows you the status of the report on the right side of the screen, which include **Pending, Submitted, Corrections Needed, Accepted** and **Sent to RPC.**

The report shown below has not been worked on yet.



R&P Period Report

90th Day: 10/6/2019

Case Report:

Click the case number to access the report for the whole case.

Case	Status
<u>VM-940200</u>	Pending

Individual Member Report(s):

Click the individual's name to access the report for the case member.

Full Name	Alien Number	Status
WOODS, LESTER	482909929	Pending
BERRY, WILLIE	932646231	Pending

Print Report | Mark Case as Incomplete or Accept

Case Page

To work on the Case report, click the **Report Case Number** link. The **R&P Period Report** screen for the case is displayed. All fields on the form are required. In addition, based upon your answers to some questions, other fields may appear that need to be completed. When finished, check the box for **Verified by Case worker to be complete** and click <u>Save</u>.

The Members portion of the report should be completed first because what you put in each member's report could impact the Case report. For example, if you try to enter employment as a source of support on the Case Details screen, but have not yet completed the member parts, you will receive an error saying, "no case member is employed".

Member Pages

From the **Main R&P Period Report** screen, click the link for one of the case members to access the Member report for that individual. All data fields on this form are required. When finished, check the box for **Verified by Case worker to be complete** and click Save.

Note: For question 3 option '65 and over', and 'Under 18' will be automatically preselected based off DOB against Date of Arrival and not the 90th day.

If question 2 'Out-migration' = 'Y' then Q3 – Q6 will be grayed out and disabled.

As you complete the various parts of the report, notice that the statuses on the right side of the screen change.

R&P Period Report

90th Day: 9/11/2019

Case Report:

Click the case number to access the report for the whole case.

Case	Status
<u>AF-966208</u>	Submitted

Individual Member Report(s):

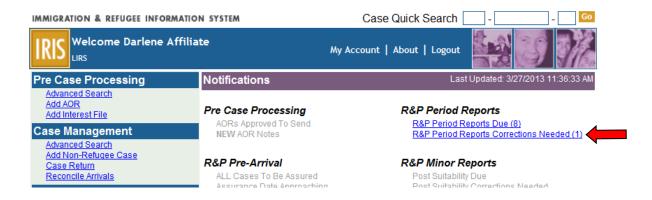
Click the individual's name to access the report for the case member.

Full Name	Alien Number	Status
SANDERS, FREDDIE	922996492	Submitted
WOOD, JUDITH	967582442	Submitted

Print Report Comments

When all statuses for the report show as **Submitted**, the RA will receive a notification. If the RA finds that changes are needed, the status of the affected section of the report

will be changed to Corrections Needed and you will receive a notification on the Dashboard alerting you to this.

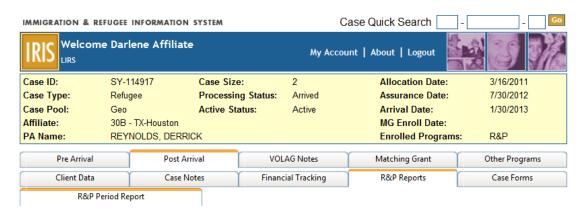


When you click on the notification, you will be taken to a summary screen that shows a list of all R&P Period Reports that have been returned for correction. Click on the Case Number link to go to each case's R&P Period Report where you can then make the corrections.





Notice that once an R&P Period Report has been submitted to an RA, IRIS includes a Report History grid at the bottom of the R&P Period Report screen.



R&P Period Report

Report Details Accepted

Members:

Full Name	Alien Number	Status	
REYNOLDS, DERRICK	992708680	Accepted	
CAMPBELL, GEORGIA	489467792	Accepted	
		•	

Report History:

Print Report

Status	Incomplete Reason	Changed By	Date
Accepted		Darlene Boblooch	3/27/2013
Submitted		Darlene Affiliate	3/27/2013
Corrections Needed	Incomplete information	Darlene Boblooch	3/27/2013
Submitted		Darlene Affiliate	3/27/2013

Printing R&P Period Reports

R&P Period Reports are submitted to RPC electronically, so there is no need to send a hard copy of the report to the RA. However, you may want to print it for your paper files.

Click the Print Report button.

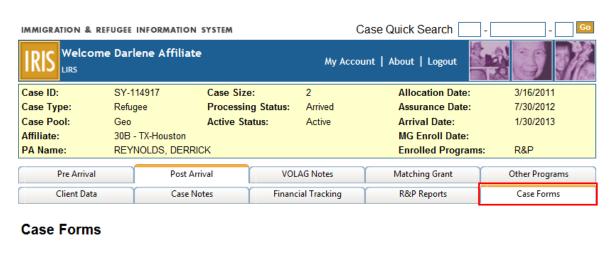
As with other IRIS reports, you can **review** the report on the screen, **save** it to a PDF file, or **print** it.

Worldwide Refugee Admission Processing System Refugee Processing Center R&P Period Report Due Request for

Karran	ou Report Due Request for
Refugee Services Of Texas, Inc Hous	ton TXLIRS06
R&P Period Report:	
Case Number Case Size	
SY-114917 - 2	
Please answer the following questions fo	or this case:
Has the entire case out -migrated? Out-migration Date	Yes No X
Use last address entered 700 Light Street	
Baltimore MD 21230	
Baltimore Moved out of country Address Unknown Deceased	
Have all required basic need and col services been provided? If No, which of these have NOT been com	
Reception:	Assistance Enrolling in:
Airport Pick-up Housing	X Social Security Card Cash Assistance
⊥ ·	
Furnishings	Medical
Food	Food Stamps
Clothing Pocket Money	School (minors) ESL (adults) Classes
Intake	Employment Services
	Other services, as appropriate
Orientation:	Other Services:
Safety	Transportation
Community	Home Visits
Health	Resettlement Plan
Employment	Health Screening
	Minor Follow-Up
	↑ 1 16 - + }

Case Forms

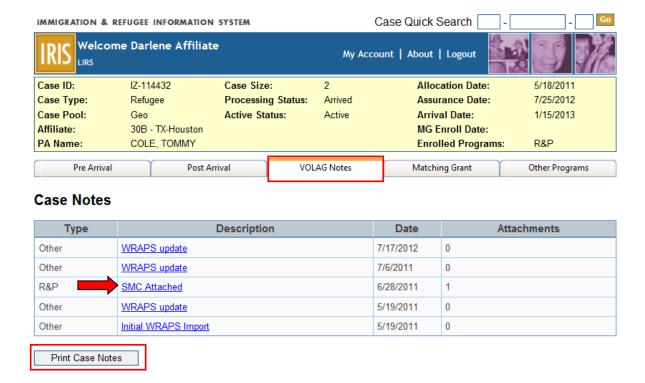
Case Forms are those forms that relate to the case as a whole, and not to a specific individual within the case. When you click on the Case Forms tab, you will have access to any form templates that are designed to be completed for Cases rather than Individuals. From this screen you can also view completed forms that have been attached to this case, and you can attach your own completed forms. The section on Anchor Forms on page 22 of the IRIS Affiliate Agency Staff Users' Guide – Part 2: Pre-Arrival explains the process for doing this.





VOLAG Notes

VOLAG Notes is a type of Case Note that is used by the RA to communicate to the affiliates about the case. This could include information about case members from overseas, about travel, medical information, or anything else that is learned that would be helpful to the affiliate office in preparing for and working with the case members. The RA may also attach a pertinent document, such as a Significant Medical Conditions form.

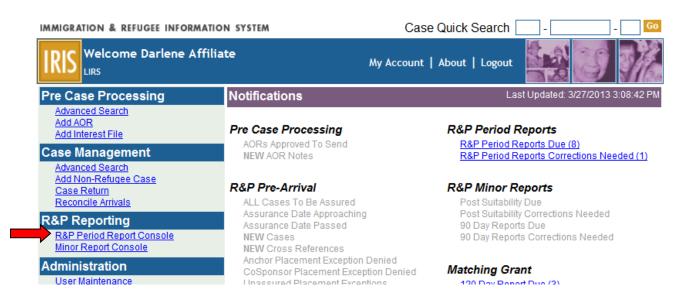


Just as with other types of Case Notes, the RA has the ability to mark a note as "containing restricted medical data." In this case, only affiliate users with medical permissions will be able to see that particular note.

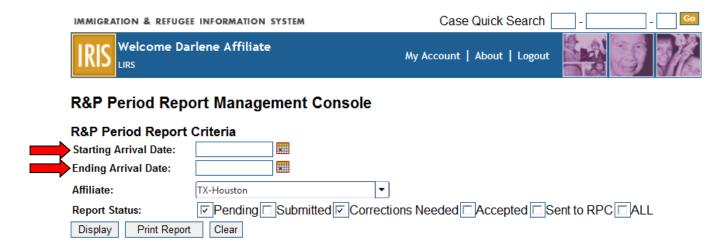
To view the full text of a particular VOLAG Note, click the **Description link**. To **print** all VOLAG Notes, use the Print Case Notes button, which gives the same viewing/printing options as other **Case Notes** sections in IRIS.

R&P Period Report Management Console

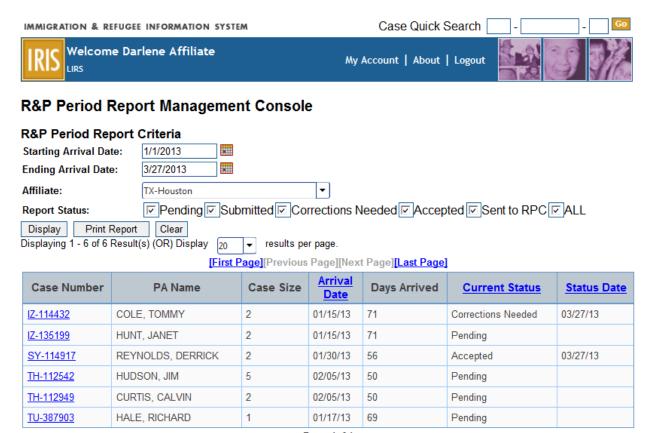
The R&P Period Report Console is a helpful search tool.



The R&P Period Report Console allows you to search on R&P Period Report data for your agency. For example, you can search for reports based on Arrival date range.



Below are sample results after searching for all reports where Arrival Date is between 1/1/2013 and 3/27/2013 which contain any of the valid report statuses:

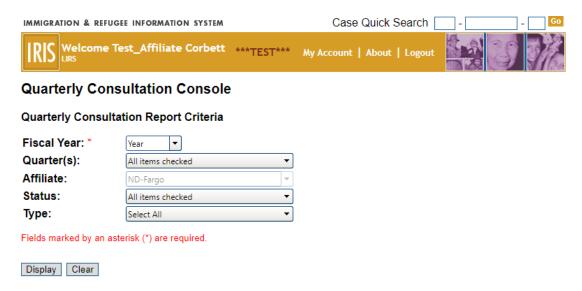


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Quarterly Consultation Console

The Affiliate Quarterly Report Console can be accessed from the left pane of the IRIS dashboard page once the role 'AffQuarterlyConsultation' is assigned.



The console allows you to search and access the Quarterly Consultation (QC) reports for your agency.

Criteria for the Quarterly Consultation Report

Field	Required/Not Required	Notes
Fiscal Year	Required	
Quarter(s)	Optional, but pre-selected	
Affiliate	Optional, but pre-selected	
Status	Optional, but pre-selected	
Туре	Optional	Specify if you want to search for a QC report for Reception & Placement (R&P) or Matching Grant (MG)

Click on **Display** button to return results for QC reports.

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<u>Affiliate</u>	Fiscal Year	Quarter	<u>Type</u>	<u>Status</u>	Due Date	Status Date	Compliant
ND-Fargo	2020	Qtr 1st	RP	Accepted	01/09/20	1/10/2020 3:50:16 PM	Yes
ND-Fargo	2020	Qtr 2nd	RP	Pending	04/09/20		No
ND-Fargo	2020	Qtr 1st	MG	Pending	05/05/20	5/5/2020 5:10:57 PM	N/A
ND-Fargo	2020	Qtr 2nd	MG	Pending	05/05/20	5/5/2020 5:10:57 PM	N/A
ND-Fargo	2020	Qtr 3d	MG	Pending	05/05/20	5/5/2020 5:10:57 PM	N/A
ND-Fargo	2020	Qtr 3d	RP	Pending	07/09/20		No

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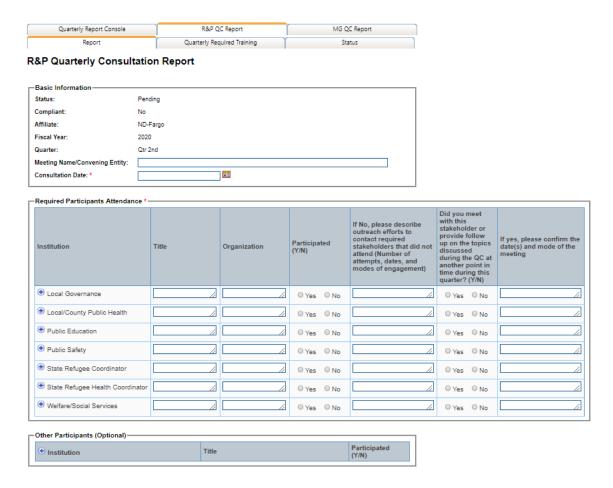
[First Page][Previous Page][Next Page][Last Page]

Clicking on the value under *status* will take you to the QC Core page. 'Due Date' can be set from IRIS Variables (Configurable). Currently, it is set to Quarter + 9 days.

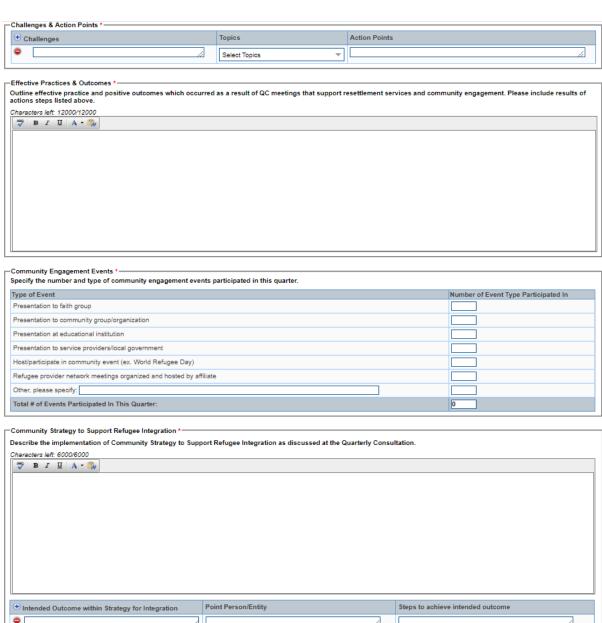
Note: All the column headers are sortable.

R&P Quarterly Consultation Core Form

Below is the R&P Quarterly Consultation Core form with all the sections displayed. All the required fields are indicated with an (*) after the Section's label.





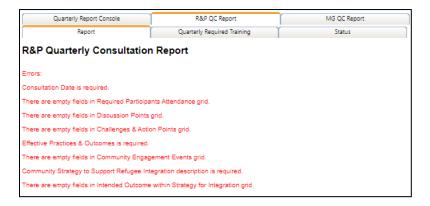


Under Basic Information, Compliant field will be set to 'Yes' if all the required participants participated and all discussion points are discussed = 'Y'

In a scenario, if multiple rows are added for institution for instance, Local Governance then at least one participant needs to participate = Y for the compliant value to be true and equal to 'Yes'

The **Save** button will save all the changes applied to this page. The page also saves automatically with all the changes in case the affiliate navigates to another tab on this form.

Clicking the **Validate** button will check that all required fields have been filled out and will display list of errors in case it's not filled out. The fields needing attention will also be highlighted in RED.

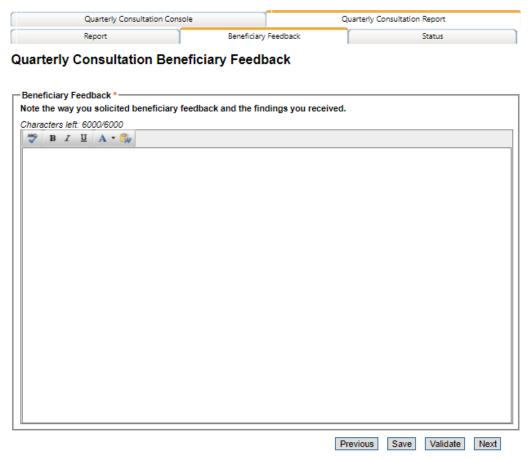


If all required fields are all filled out then a pop-up dialog box message will be displayed, stating 'Successfully validated, no errors found'.

The **Next** button will save as well as navigate to the next screen.

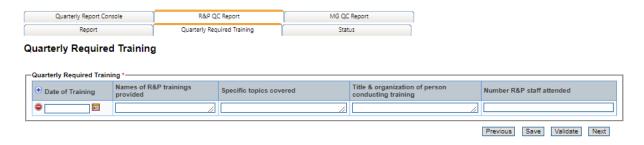
Please Note: The next screen in the R&P QC report will be either *Beneficiary Feedback* or *Quarterly Required Training* based on your agency's specified IRIS variables.

R&P Quarterly Consultation Beneficiary Feedback (Supplemental) [CWS only]



The affiliate has a choice to select either both or select one of the supplemental forms. In the above example, supplemental form 'Beneficiary Feedback' is enabled from iris variables.

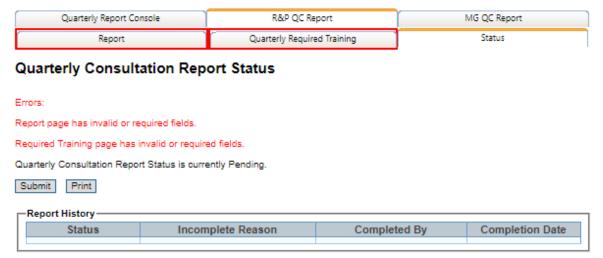
R&P Quarterly Consultation Required Training (LIRS only)



Note: LIRS is uses the *Required Training* supplemental form while all other agencies have the *Beneficiary Feedback* form enabled.

R&P Quarterly Consultation Status

The Affiliate can submit QC core and supplemental form from the status page once all the errors have been resolved. The 'Submit' button will display and highlight the tabs in RED in case the errors still exists.



Report History will track and log all the changes occurred to the QC report. The changes include tracking *Submitted, Corrections needed, Accepted* statuses.

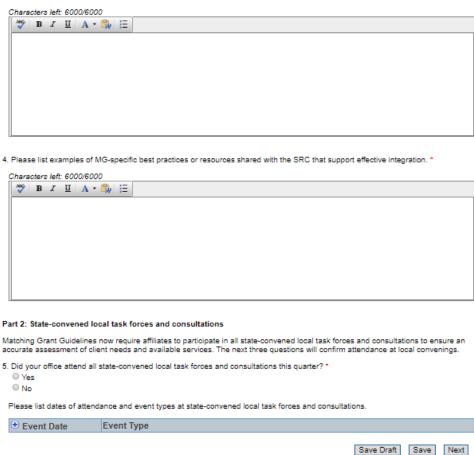
Once the form is successfully submitted, the QC form will be in read-only mode. The RA can either accept or send it back for corrections where the form will be edit mode.

Matching Grant Quarterly Consultation Core Form

Below is the MG Quarterly Consultation Core form with all the sections displayed. All the required fields are indicated with an (*) after the Section's label.

Quarterly Report C	onsole	Ĭ	R&P QC	Report	MG QC Report	
Report		Status				
Matching Grant C	Quarterly C	Consulta	tion Re	eport		
This report fulfills the Matching Grant Guidelines directive to document quarterly SRC consultations that focus on agency-specific MG resource mapping and discuss agency-specific MG trends, issues, and possible adjustments.						
IG sites are still expected eeds.	to attend and pa	rticipate in PF	RM-require	d quarterly consultati	ons that address local area trends and	
fultiple meetings can occu	r over the span (of one quarter	r, as long a	s all required topics a	are ultimately addressed.	
-Basic Information Status:						
	Pending					
	AR-Fayetteville					
	2019					
Quarter:	Qtr 4th					
					Save Draft Save Next	
Part 1: SRC consultation						
Did your office have MG Yes No	consultations wi	th SRC? *				
If yes, please list dates of	MG consultation	n with SRC. If	multiple n	neetings occurred with	nin quarter, list all dates of interaction. *	
Meeting Date	Mode of Con	sultation				
. Please indicate which of	the following red	quired topics v	were discu	ssed. *		
A. Challenges that prever issues). Note details in the Discussed Not discussed			yment, bu	dget concerns, capa	city, service delays, and other programmatio	
B. MG enrollments breakd	lowns for curren	it year by nati	onality and	d immigration status.		
Not discussed Other stakeholder relat Discussed	ions (Medicaid/S	SNAP, health	departmer	nts, mental health pro	viders, vocational training providers, etc.).	
Not discussed D. MG best practices. Not	a datails in tha t	ext hav for a	estion 4			
O Discussed O Not discussed	e details in the t	ext box for qu	JE30011 4.			
E. Employer relations and Discussed Not discussed	common jobs.					
F. SRC support for employ	ment programs	i.				
Discussed Not discussed						
G. Exploration of MG 120 Discussed Not discussed	day and 180-da	ay self-sufficie	ncy outco	mes to date.		
H. MG capacity that supposition of the capacity of the capacit	orts an increase	or decrease	in either M	IG slot capacity or ad	justments to FY MG budgets.	
Please indicate reason all	required topics	were not disc	ussed. De	tail efforts to discuss	topic(s) at a later date.	
Characters left: 6000/600						
₩ B I <u>U</u> A -	<u> </u>					

3. Please outline details of MG-specific challenges discussed and strategies to solve issues, including the use of other resources or stakeholders. *



The *Basic Information* section will display the status, specific affiliate, fiscal year and quarter that corresponds with the report.

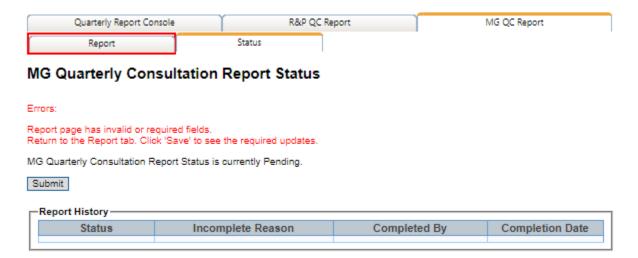
The **Save Draft** button will save all the changes applied to this form in case the affiliate navigates to another tab on this form or needs to return to the form later.

The **Save** button will also save the changes made to this form and check that the required fields have been completed. It will display list of errors in case it's not filled out. The fields will also be highlighted in RED for visual aid.

Once the form is filled out in its, entirety, click **Next** to submit.

MG Quarterly Consultation Status

The Affiliate can submit QC core form from the status page once all the errors have been resolved. The 'Submit' button will display and highlight the tabs in RED in case the errors still exists.



Report History will track and log all the changes occurred to the QC report. The changes include tracking *Submitted, Corrections needed, Accepted* statuses.

Once the form is successfully submitted, the MG QC form will be in read-only mode. The RA can either accept or send it back for corrections where the form will be edit mode.